

Electricity Account - Tax Invoice

Account Number

68 464 3390



ABN: 71 743 446 839
GPO Box U1913
Perth WA 6845

ENQUIRIES

13 13 53

T T Y: (08) 9221 8608

TIS National: 13 14 50

synergy.net.au

Date of Issue 17/11/2008

Payable By

05 Dec 2008

TOTAL DUE

\$393.05

(includes GST)



052-0

OWNERS OF THE MEWS
P O BOX 221
COMO WA 6152

Account Summary:

Total of Previous Bill	Payments & Adjustments	Balance	Current Charges	
\$476.85	\$476.85CR	\$0.00	\$393.05	\$393.05

See over for details.

Supply Period: For 57 Days From: 15 Sep 2008 To: 11 Nov 2008

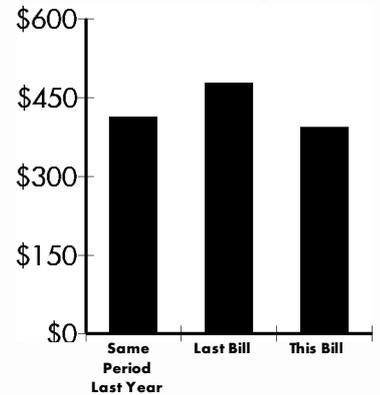
Supply Address: UCS 147 CHARLES ST WEST PERTH 6005

Daylight saving and your SmartPower® meter

Daylight Saving commenced at 2am on the 26 October 2008, and will end on 29 March 2009. Please remember that your meter will continue to operate on Western Standard Time. To continue to enjoy the benefits of SmartPower®, please refer to the enclosed leaflet.

For more information visit synergy.net.au/smartpower

Account Comparison



Average Daily Consumption

61 units

Average Daily Cost

\$6.90



PAYMENT SLIP

OWNERS OF THE MEWS
Account Number: 68 464 3390



*2608 6846433926

006846433920

Payment Number

684 643 3926

Payable By

05 Dec 2008

TOTAL DUE

\$393.05



Direct Debit call 13 13 53 or visit synergy.net.au/directdebit*



Contact your participating financial institution to make a payment of more than \$10 using your debit card.

Billers Code: 2600
Ref: 684 643 3926



Send your cheque payable to **Synergy** with this payment slip to GPO Box U1913 Perth WA 6845. (Subject to being met on first presentation).



Visit synergy.net.au/quickpay or call 1300 650 900 with your Visa or MasterCard details (up to \$5000).*



Pay by cash, cheque or Eftpos at any post office.

* A transaction fee of 0.7% (incl. GST) will apply on credit card payments. Exclusions may apply.

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Usage Calculations

Tariff	Reading Type	Meter Number	Current Meter Reading	Equals Total Units Used
SM1 Smart Power				
High Shoulder	Normal	0150001406	30172	576
Low Shoulder	Normal	0150001406	25306	369
Off Peak	Normal	0150001406	129691	2209
On Peak	Normal	0150001406	33844	350

Current Account Details

SM1 SMART POWER TARIFF

576 units @ 14.02 cents per unit	\$	80.76	
369 units @ 10.29 cents per unit	\$	37.97	
2209 units @ 6.56 cents per unit	\$	144.91	
350 units @ 22.98 cents per unit	\$	80.43	
Supply Charge	\$	13.25	
Smart Power Tariff GST @10%	\$	35.73	
Total	\$	<u>393.05</u>	\$ 393.05
		Total Payable	\$ <u>393.05</u>
		Total Includes GST of	\$ <u>35.73</u>

If you are having difficulties paying this account, please ring 13 13 53 before the due date.

A \$4.10 fee may apply for additional reminder notices sent regarding overdue payment of this account.

Are you a Concession Card holder? You can apply for rebates on your bill. To find out more visit synergy.net.au/rebates or call 13 13 53.

Customer Charter - Please visit synergy.net.au/charter or call 13 13 53.

Interpreter Service - Please call TIS National on 13 14 50 and ask to be connected to Synergy on 13 13 53.

Faults - Please call the 24-hour faults and emergency number 13 13 51.

Complaints - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call **1800 208 987**. If you are not satisfied with the resolution, you may contact the Energy Ombudsman on 1800 754 004.



Continued...

SmartPower pricing effective from 1 October 2007

Season	Day	Period	Time of Day* (Western Standard Time)	Cents per Unit (excl. GST)
Winter (April-September)	Weekday (Mon to Fri)	Peak	7.00am-11.00am 5.00pm-9.00pm	22.98
		Shoulder	11.00am-5.00pm	14.02
		Off-peak	9.00pm-7.00am	6.56
Summer (October-March)	Weekday (Mon to Fri)	Peak	11.00am-5.00pm	22.98
		Shoulder	7.00am-11.00am 5.00pm-9.00pm	14.02
		Off-peak	9.00pm-7.00am	6.56
All Year	Weekend (Sat & Sun)	Shoulder	7.00am-9.00pm	10.29
		Off-peak	9.00pm-7.00am	6.56

*Times in the table above are Western Standard Time not Western Summer Time (ie when daylight saving applies in Western Australia). SmartPower periods start and end one hour later when daylight saving applies.

Prices are subject to change at any time.