



ABN: 58 673 830 106



- 025825

OWNERS OF THE MEWS  
EXCLUSIVE STRATA MANAGEMENT  
PO BOX 779  
VICTORIA PARK WA 6979

## Your account details

Account number	684 643 390
Invoice number	2036918040
Date of issue	06 Apr 2020
Account period	05 Feb 2020 - 06 Apr 2020 (62 days)

## Your account summary

	Opening balance	\$0.00
	+	
Due 29 Apr 2020	New charges	\$369.46
	=	
	Total	\$369.46

# Electricity Account

## Tax Invoice

Need help with your bill? Visit [synergy.net.au/businesshelp](https://synergy.net.au/businesshelp)

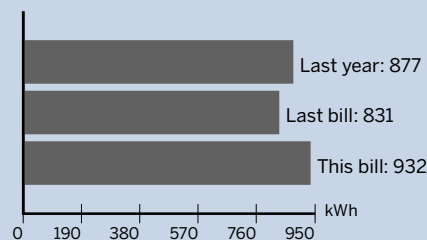
## Your energy usage is in your hands.

There's one place you can go to view your energy use, manage payments, change account details and more. It's My Account and it's online whenever you're online.



Learn more at [synergy.net.au/myaccount](https://synergy.net.au/myaccount)

## How much energy have you used?



Your average daily usage 16.0690 units  
Your average daily cost \$6.37 per day



To track your businesses' energy use and get access to a great range of energy management tools in one convenient spot, visit [synergy.net.au/myaccount](https://synergy.net.au/myaccount)

## Payment options



### Direct Debit\*

The set and forget way to pay.  
Visit [synergy.net.au/directdebit](https://synergy.net.au/directdebit)



### Credit/Debit Card\*

Online: [synergy.net.au/payments](https://synergy.net.au/payments)  
Phone: 1300 650 900



### Mail

Send your cheque payable to Synergy with this payment slip to GPO Box U1913 Perth WA 6845.



\*Fees may apply



### BPAY®/BPAY View\*

Bill Code: 2600  
Reference: 684 643 3926  
Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account.



### Post Billpay\*

Pay in person at any post office.



\*2608 6846433926

OWNERS OF THE MEWS  
Account number: 684 643 390



Payment number 684 643 3926

Due 29 Apr 2020 \$369.46

# How we've calculated your bill

## Previous bill and payments

Last bill	\$357.85
Payments and adjustments	\$357.85cr
<b>Opening balance</b>	<b>\$0.00</b>

## Your energy supply details

**Supply address:** U Cs 147 Charles St, West Perth WA 6005

**NMI:** 80011748488

**Next scheduled read date:** 04 Jun 2020

## Your usage summary for meter number: 0348009478

Supply period: 05 Feb 2020 - 02 Apr 2020	Previous meter reading	Current meter reading	Units imported (kWh)	Units exported (kWh)
On-peak	4938	5215	277.0000	
Off-peak	13551	14206	655.0000	

## New charges

Business Time of Use (R1) tariff Charge period: 05 Feb 2020 - 02 Apr 2020	Units	Unit of measure	Unit price (cents)	Amount
On peak energy charge	277.0000	kWh	33.3108	\$92.27
Off peak energy charge	655.0000	kWh	9.9933	\$65.46
Supply charge	58	days	307.1352	\$178.14
Plus GST @ 10.00%				\$33.59
<b>Total new charges</b>				<b>\$369.46</b>

If you're having problems paying your account, assistance is available. Please contact us before the due date.

A \$5.30 fee may apply for additional reminder notices sent regarding overdue payment of this account.

## Important information

### Need a payment extension?

If you need a little more time to pay your bill, then we're here to help. Visit [synergy.net.au/extension](https://synergy.net.au/extension)

### Moving?

Start, close or transfer your connection online. Visit [synergy.net.au/moving](https://synergy.net.au/moving)

### If your account has been estimated

If you wish to find out how or why it was estimated, or if you would like to request a meter reading, call us on 13 13 54.

### Customer Charter

For information on our products and services, and our obligations under the Customer Service Code, visit [synergy.net.au/charter](https://synergy.net.au/charter)

### Complaints process


At Synergy, we're here to help. If you have a complaint, please call 1800 208 987 to speak with our Customer Service Representative. If they're unable to resolve your complaint, our Complaints Team may be able to help. If your complaint remains unresolved, you can contact the Energy and Water Ombudsman on 1800 754 004.


### Faults

Call the Western Power 24hr emergency line on 13 13 51.

## We're here to help

 [synergy.net.au](https://synergy.net.au)

 13 13 54

 TTY Service: (08) 9221 8608

 Interpreter Service: 13 14 50

