



ABN: 58 673 830 106



- 026485

OWNERS OF THE MEWS
EXCLUSIVE STRATA MANAGEMENT
PO BOX 779
VICTORIA PARK WA 6979

Your account details

Account number	684 643 390
Invoice number	2084832213
Date of issue	03 Dec 2019
Account period	04 Oct 2019 - 03 Dec 2019 (61 days)

Your account summary

	Opening balance	\$0.00
		+
Due 23 Dec 2019	New charges	\$354.58
		=
	Total	\$354.58

Electricity Account

Tax Invoice

Need help with your bill? Visit synergy.net.au/businesshelp

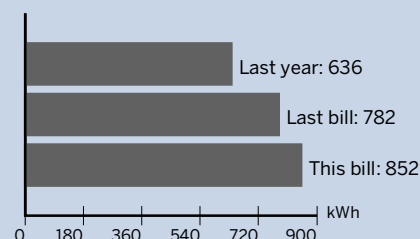
Direct Debit, because you have enough to do.

Why waste time paying bills manually when you can set up Direct Debit? Bills will be paid automatically on time, every time, which is really handy for business.



Learn more at synergy.net.au/enough

How much energy have you used?



Your average daily usage **13.7419 units**
Your average daily cost **\$5.63 per day**



To track your businesses' energy use and get access to a great range of energy management tools in one convenient spot, visit synergy.net.au/myaccount

Payment options



Direct Debit*

The set and forget way to pay.
Visit synergy.net.au/directdebit



Credit/Debit Card*

Online: synergy.net.au/payments
Phone: 1300 650 900



Mail

Send your cheque payable to Synergy with this payment slip to GPO Box U1913 Perth WA 6845.



*Fees may apply



BPAY®/BPAY View*

Billers Code: 2600
Reference: 684 643 3926
Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account.



Post Billpay*

Pay in person at any post office.



*2608 6846433926

OWNERS OF THE MEWS
Account number: 684 643 390



Payment number **684 643 3926**

Due 23 Dec 2019 **\$354.58**

<0000035458>

<000260>

<000684643392005>

>

How we've calculated your bill

Previous bill and payments

Last bill	\$334.32
Payments and adjustments	\$334.32cr
Opening balance	\$0.00

Your energy supply details

Supply address: U Cs 147 Charles St, West Perth WA 6005

NMI: 80011748488

Next scheduled read date: 31 Jan 2020

Your usage summary for meter number: 0348009478

Supply period: 02 Oct 2019 - 02 Dec 2019	Previous meter reading	Current meter reading	Units imported (kWh)	Units exported (kWh)
On-peak	4562	4742	180.0000	
Off-peak	12244	12916	672.0000	

New charges

Business Time of Use (R1) tariff

Charge period: 02 Oct 2019 - 02 Dec 2019

	Units	Unit of measure	Unit price (cents)	Amount
On peak energy charge	180.0000	kWh	33.3108	\$59.96
Off peak energy charge	672.0000	kWh	9.9933	\$67.15
Supply charge	62	days	307.1352	\$190.42

Other finance charges

*Overdue Notice fee	\$5.30
Plus GST @ 10.00%	\$31.75
Total new charges	\$354.58

*GST free

If you're having problems paying your account, assistance is available. Please contact us before the due date.

A \$5.30 fee may apply for additional reminder notices sent regarding overdue payment of this account.

Important information

Need a payment extension?

If you need a little more time to pay your bill, then we're here to help. Visit synergy.net.au/extension

Moving?

Start, close or transfer your connection online. Visit synergy.net.au/moving

If your account has been estimated

If you wish to find out how or why it was estimated, or if you would like to request a meter reading, call us on 13 13 54.

Customer Charter

For information on our products and services, and our obligations under the Customer Service Code, visit synergy.net.au/charter

Complaints process


At Synergy, we're here to help. If you have a complaint, please call 1800 208 987 to speak with our Customer Service Representative. If they're unable to resolve your complaint, our Complaints Team may be able to help. If your complaint remains unresolved, you can contact the Energy and Water Ombudsman on 1800 754 004.

Faults

Call the Western Power 24hr emergency line on 13 13 51.

We're here to help

 synergy.net.au

 13 13 54

 TTY Service: (08) 9221 8608

 Interpreter Service: 13 14 50

