



ABN: 58 673 830 106



- 027156

OWNERS OF THE MEWS  
EXCLUSIVE STRATA MANAGEMENT  
PO BOX 779  
VICTORIA PARK WA 6979

### Your account details

Account number **684 643 390**  
Invoice number 2024732362  
Date of issue 06 Aug 2019  
Account period 07 Jun 2019 - 06 Aug 2019  
**(61 days)**

### Your account summary

	Opening balance	\$0.00
		<b>+</b>
	New charges	
Due		\$328.50
22 Aug 2019		
		<b>=</b>
	Total	\$328.50

# Electricity Account

## Tax Invoice

Need help with your bill? Visit [synergy.net.au/businesshelp](http://synergy.net.au/businesshelp)

The State Government has announced changes to the regulated electricity tariffs which will apply from 1 July 2019. Tariffs are reviewed each year to cover any changes in the components that make up your tariff rate, such as the cost of generating and transporting electricity and regulatory costs. The rates you pay for electricity consumption and the daily supply charge will change in accordance with the changes to the regulated tariffs.

For more information, visit [synergy.net.au/pricechanges](http://synergy.net.au/pricechanges)

### How much energy have you used?

Your average daily usage **13.8421 units**  
Your average daily cost **\$5.76 per day**

To track your businesses' energy use and get access to a great range of energy management tools in one convenient spot, visit [synergy.net.au/myaccount](http://synergy.net.au/myaccount)

### Payment options

**Direct Debit\***  
The set and forget way to pay.  
Visit [synergy.net.au/directdebit](http://synergy.net.au/directdebit)

**Credit/Debit Card\***  
Online: [synergy.net.au/payments](http://synergy.net.au/payments)  
Phone: 1300 650 900

**Mail**  
Send your cheque payable to Synergy with this payment slip to GPO Box U1913 Perth WA 6845.

\*Fees may apply

**BPAY®/BPAY View\***  
Biller Code: 2600  
Reference: 684 643 3926  
Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account.

**Post Billpay\***  
Pay in person at any post office.



\*2608 6846433926

OWNERS OF THE MEWS  
Account number: 684 643 390



Payment number	<b>684 643 3926</b>
Due 22 Aug 2019	<b>\$328.50</b>

# How we've calculated your bill

## Previous bill and payments

Last bill	\$388.25
Payments and adjustments	\$388.25cr
<b>Opening balance</b>	<b>\$0.00</b>

## Your energy supply details

**Supply address:** U Cs 147 Charles St, West Perth WA 6005

**NMI:** 80011748488

**Next scheduled read date:** 01 Oct 2019

## Your usage summary for meter number: 0348009478

<b>Supply period:</b> 07 Jun 2019 - 02 Aug 2019	<b>Previous meter reading</b>	<b>Current meter reading</b>	<b>Units imported (kWh)</b>	<b>Units exported (kWh)</b>
On-peak	4181	4384	203.0000	
Off-peak	11054	11640	586.0000	

## New charges

### Business Time of Use (R1) tariff

**Charge period:** 07 Jun 2019 - 30 Jun 2019

	<b>Units</b>	<b>Unit of measure</b>	<b>Unit price (cents)</b>	<b>Amount</b>
On peak energy charge	85.0000	kWh	32.6256	\$27.73
Off peak energy charge	246.0000	kWh	9.7877	\$24.08
Supply charge	24	days	300.8180	\$72.20

### Business Time of Use (R1) tariff

**Charge period:** 01 Jul 2019 - 02 Aug 2019

	<b>Units</b>	<b>Unit of measure</b>	<b>Unit price (cents)</b>	<b>Amount</b>
On peak energy charge	118.0000	kWh	33.3108	\$39.31
Off peak energy charge	340.0000	kWh	9.9933	\$33.98
Supply charge	33	days	307.1352	\$101.35

Plus GST @ 10.00%

\$29.87

**Total new charges**

**\$328.50**

If you're having problems paying your account, assistance is available. Please contact us before the due date.

A \$5.30 fee may apply for additional reminder notices sent regarding overdue payment of this account.

## Important information

### Need a payment extension?

If you need a little more time to pay your bill, then we're here to help. Visit [synergy.net.au/extension](http://synergy.net.au/extension)

### Moving?

Start, close or transfer your connection online. Visit [synergy.net.au/moving](http://synergy.net.au/moving)

### If your account has been estimated

If you wish to find out how or why it was estimated, or if you would like to request a meter reading, call us on 13 13 54.

### Customer Charter

For information on our products and services, and our obligations under the Customer Service Code, visit [synergy.net.au/charter](http://synergy.net.au/charter)

### Complaints process

At Synergy, we're here to help. If you have a complaint, please call 1800 208 987 to speak with our Customer Service Representative. If they're unable to resolve your complaint, our Complaints Team may be able to help. If your complaint remains unresolved, you can contact the Energy and Water Ombudsman on 1800 754 004.

### Faults

Call the Western Power 24hr emergency line on 13 13 51.

## We're here to help

 [synergy.net.au](http://synergy.net.au)

 13 13 54

 TTY Service: (08) 9221 8608

 Interpreter Service: 13 14 50



# Changes to your energy prices explained.

The State Government has recently announced changes to regulated electricity retail tariffs from 1 July 2019. Tariffs are reviewed each year by the State Government to cover any changes in the components that make up your tariff rate, such as the cost of generating and transporting electricity and regulatory costs.

Now is the perfect time to review your business's energy use as even modest changes can make a big difference.

## Better energy use with My Account.

Managing the way your business uses energy has never been easier and may help make a difference to the size of your bill. My Account for Business gives you access to a number of useful features including billing history, payment options, visibility of when your business is using energy and the ability to track energy usage at multiple premises. Visit [synergy.net.au/myaccount](http://synergy.net.au/myaccount) to find out more and register.

## New electricity tariff prices from 1 July 2019

Tariff	Price (Inc. GST)
<b>Business Plan (L1)</b>	
Supply charge – cents per day	177.8876
First 1650 units per day – cents per unit	27.6823
More than 1650 units per day – cents per unit	31.2108
<b>Business Time of Use (R1)</b>	
Supply charge – dollars per day	3.3785
<b>Peak</b> – cents per unit	36.6419
<b>Off peak</b> – cents per unit	10.9926
<b>Home Business Plan (K1)</b>	
Supply charge – cents per day	176.8584
First 20 units per day – cents per unit	29.2053
Next 20-1650 units per day – cents per unit	27.5221
More than 1650 units per day – cents per unit	31.0302
<b>Community Service Plan (C1)</b>	
Supply charge – cents per day	97.2784
First 20 units per day – cents per unit	22.7276
Next 20-1650 units per day – cents per unit	24.2488
More than 1650 units per day – cents per unit	23.1299
<b>Charity Accommodation Plan (D1)</b>	
Supply charge – cents per day first 5 beds	96.6141
Supply charge – cents per day for each additional 5 beds	35.8181
Electricity charge – cents per unit	24.5458

You can find more information on these changes at [synergy.net.au/pricechanges](http://synergy.net.au/pricechanges)

