

Your account details

Account number **684 643 390**
 Invoice number 2112337489
 Date of issue 31 Mar 2017
 Account period 23 Feb 2017 - 31 Mar 2017
(37 days)



- 028533

OWNERS OF THE MEWS
 EXCLUSIVE STRATA MANAGEMENT
 PO BOX 779
 VICTORIA PARK WA 6979

Your account summary

Due immediately	Overdue \$359.15
	+
Due 20 Apr 2017	New charges \$425.10
	=
	Total \$784.25

Electricity Account

Tax Invoice

Need help with your bill? Visit synergy.net.au/businesshelp

Go from... **to...**

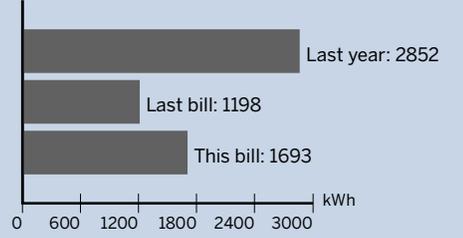




Make your energy bill work for your business
by paying smaller amounts more often.

Find out more at synergy.net.au/instalments

How much energy have you used?



Your average daily usage **26.0462 units**
 Your average daily cost **\$6.47 per day**

To track your businesses' energy use and get access to a great range of energy management tools in one convenient spot, visit synergy.net.au/myaccount

Payment options

Direct Debit*
 The set and forget way to pay.
 Visit synergy.net.au/directdebit

Credit/Debit Card*
 Online: synergy.net.au/payments
 Phone: 1300 650 900

Mail
 Send your cheque payable to Synergy with this payment slip to GPO Box U1913 Perth WA 6845.

*Fees may apply

BPAY®/BPAY View*
 Biller Code: 2600
 Reference: 684 643 3926
 Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account.

Post Billpay*
 Pay in person at any post office.



*2608 6846433926

OWNERS OF THE MEWS
 Account number: 684 643 390

Payment number	684 643 3926
	\$784.25

How we've calculated your bill

Previous bill and payments

Last bill	\$359.15
Payments and adjustments	\$0.00
Overdue	\$359.15

Your energy supply details

Supply address: U Cs 147 Charles St, West Perth WA 6005

NMI: 80011748488

Next scheduled read date: 30 May 2017

Your usage summary for meter number: 0348009478

Supply period: 25 Jan 2017 - 30 Mar 2017	Previous meter reading	Current meter reading	Units imported (kWh)	Units exported (kWh)
On-peak	313	854	541.0000	
Off-peak	885	2037	1152.0000	

New charges

Business Time of Use (R1) tariff

Charge period: 25 Jan 2017 - 30 Mar 2017

	Units	Unit of measure	Unit price (cents)	Amount
On-peak energy charge	541.0000	kWh	30.1703	\$163.22
Off-peak energy charge	1152.0000	kWh	9.3052	\$107.20
Supply charge	65	days	171.8829	\$111.72

Other finance charges

*Overdue notice fee				\$4.75
Plus GST @ 10.00%				\$38.21
Total new charges				\$425.10

*GST free

If you're having problems paying your account, assistance is available. Please contact us before the due date.

A \$4.75 fee may apply for additional reminder notices sent regarding overdue payment of this account.

Important information

Need a payment extension?

If you need a little more time to pay your bill, then we're here to help. Visit synergy.net.au/extension

Moving?

Start, close or transfer your connection online. Visit synergy.net.au/moving

If your account has been estimated

If you wish to find out how or why it was estimated, or if you would like to request a meter reading, call us on 13 13 54.

Customer Charter

For information on our products and services, and our obligations under the Customer Service Code, visit synergy.net.au/charter

Complaints

If you have a complaint, please call 1800 208 987. If you're not satisfied with the resolution, you may contact the Energy and Water Ombudsman on 1800 754 004.

Faults

Call the Western Power 24hr emergency line on 13 13 51.

We're here to help

 synergy.net.au

 13 13 54

 TTY Service: (08) 9221 8608

 Interpreter Service: 13 14 50

