

Electricity Account - Tax Invoice

Account Number

68 464 3390



ABN: 58 673 830 106
GPO Box U1913
Perth WA 6845

ENQUIRIES

13 13 53

TTY: (08) 9221 8608

Interpreter Service 13 14 50
synergy.net.au

Date of Issue 31/07/2015

Payable By

18 Aug 2015

TOTAL DUE

\$347.40

(includes GST)

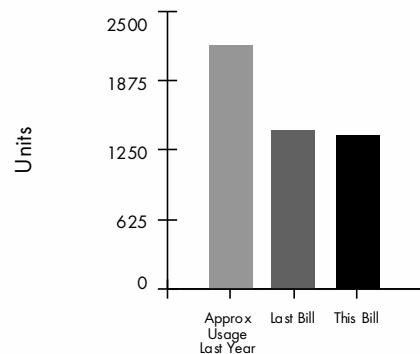
Account Summary:

Total of Previous Bill	Payments & Adjustments	Balance	Current Charges	
\$339.85	\$339.85CR	\$0.00	\$347.40	=
			See over for details.	

Supply Period: For 61 Days From: 30 May 2015 To: 29 Jul 2015

Supply Address: U CS 147 CHARLES ST, WEST PERTH WA 6005

Usage Comparison



Average Daily Consumption
23 units

Average Daily Cost
\$5.69

The State Government announced price changes to regulated retail tariffs commencing 1 July 2015.

My Account has a great range of energy management tools to give you more visibility and control than ever before.
Find out more at synergy.net.au/myaccount

To view all the updated retail tariffs and for further information visit synergy.net.au/pricechanges



PAYMENT SLIP

OWNERS OF THE MEWS
Account Number: 68 464 3390



Credit Card
Bill Code 2600 Ref 684 643 3926
Internet : Visit synergy.net.au/payments
Phone : Call 1300 650 900



* A credit/debit card transaction fee of 0.53% incl. GST will apply for Visa/MasterCard payments.
American Express credit cards will incur a transaction fee of 1.68% incl. GST.



Direct Debit
Call 13 13 53 or visit synergy.net.au/directdebit.



Centrepay
Concession Card Holders may also pay using Centrelink's payment scheme. Please refer to the message box on the back of this payment slip.



BPAY / BPay View
Bill Code 2600 Ref 684 643 3926
Contact your participating financial institution to make a payment of more than \$10 using your debit card.



POST Billpay
Pay by cash, cheque or Eftpos at any post office.



Mail
Send your cheque payable to **Synergy** with this payment slip to **GPO Box U1913 Perth WA 6845**.



*2608 6846433926 **POST billpay**

000684643392005

Payment Number

684 643 3926

Payable By

18 Aug 2015

TOTAL DUE

\$347.40

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Usage Calculations

Tariff	Reading Type	Meter Number	Current Meter Reading	Equals Total Units Used
SM1 Smart Power				
On Peak	Normal	0150001406	43993	171
Off Peak	Normal	0150001406	208650	1121
High Shoulder	Normal	0150001406	38082	18
Low Shoulder	Normal	0150001406	34102	79

Current Account Details

SM1 SMART POWER TARIFF

89.0000 units @ 43.099900 cents per unit	\$	38.36
588.0000 units @ 11.578200 cents per unit	\$	68.08
9.0000 units @ 21.926800 cents per unit	\$	1.97
41.0000 units @ 18.170300 cents per unit	\$	7.45
Supply Charge	\$	13.14

Rate Effective At 01/07/15

82.0000 units @ 46.116900 cents per unit	\$	37.82
533.0000 units @ 11.983400 cents per unit	\$	63.87
9.0000 units @ 23.023100 cents per unit	\$	2.07
38.0000 units @ 19.078800 cents per unit	\$	7.25
Supply Charge	\$	12.44

NATURAL POWER PREMIUM

1389.0000 units @ 4.561800 cents per unit	\$	63.36
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Plus GST @ 10%	\$	31.58
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Total	\$	347.40	▶	\$	347.40
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Total Payable	\$	347.40
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Your current agreed Natural Power percentage is 100%.

Concessions - Concession Card Holders are eligible to receive a rebate on their residential electricity bill. If you receive a Centrelink payment you may also pay using Centrelink's Centrepay payment scheme. To find out more please call Centrelink. To register please use the Synergy reference number 555015042S and your payment number 6846433926.

Customer Charter - Contains useful information including our products and services, safe use of electricity, and our obligations under the Customer Service Code. For more information please visit synergy.net.au/charter or call us on 13 13 53.

Faults - To report a fault or emergency please call the Western Power 24-hour fault and emergency line on 13 13 51.

Complaints - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call **1800 208 987**. If you are not satisfied with the resolution, you may contact the Energy and Water Ombudsman on 1800 754 004.

If your account has been estimated. If you wish to find out how or why it was estimated or if you would like to request a meter reading or verification of a meter reading, please call us on 13 13 53 for residential customers or 13 13 54 for business customers.





Continued...

If you are having problems paying your account, assistance is available, please contact us before the due date.

A \$4.75 fee may apply for additional reminder notices sent regarding overdue payment of this account.



OWNERS OF THE MEWS
EXCLUSIVE STRATA MANAGEMENT
P O BOX 779
VICTORIA PARK WA 6979

*We've never
relied on
energy more.*

Important information about your Synergy SmartPower® (SM1) tariff

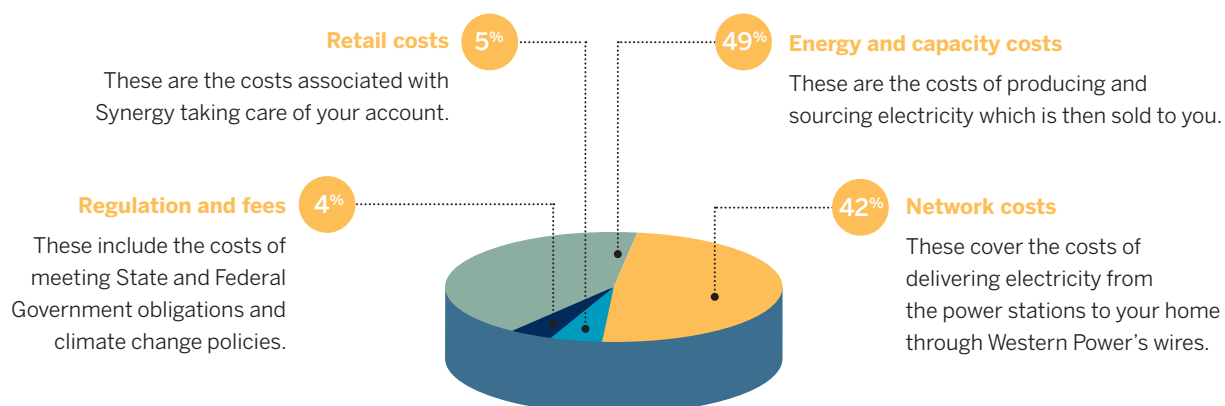
Changes to the Synergy SmartPower® (SM1) tariff

The recent 2015 State Budget announcement signaled changes to State Government regulated retail electricity tariffs, including the Synergy SmartPower® (SM1) tariff.

As you know, SmartPower rewards you when you shift the majority of your energy use to the cheaper off-peak and weekend shoulder periods. By shifting your usage to the cheaper periods, you may be able to save on your electricity bill.

From 1 July 2015 an increase will apply to the existing Synergy SmartPower® supply charge, peak, off-peak and shoulder time band rates.

How your dollar is divided



* All percentage figures are approximate only, based on Western Australian household A1 tariff average consumption. Correct as at June 2015.



Please refer to the table below for more information on the new SmartPower tariff rates.

SmartPower (SM1)	Supply charge* – cents per day	47.1834
	Supply charge for additional homes^ – cents per day	36.6357
	Peak Weekdays† 11am – 5pm (summer) Weekdays† 7am – 11am (winter) Weekdays† 5pm – 9pm (winter)	50.7286
	Weekday Shoulder Weekdays† 11am – 5pm (winter) Weekdays† 7am – 11am (summer) Weekdays† 5pm – 9pm (summer)	25.3254
	Weekend Shoulder 7am – 9pm	20.9867
	Off-Peak Everyday 9pm – 7am	13.1817

All prices include GST and are effective at 1 July 2015. Prices and time periods are subject to change at any time. By law we calculate our prices to four decimal places. Electricity is charged by the 'unit'. A 'unit' is one kilowatt-hour (kWh). *The supply charge is the daily fixed charge element of your tariff which applies irrespective of how much electricity you consume. ^Applies to multiple flats and home units when a Western Power sub meter is supplied through a main meter. † 'Weekday' means Monday to Friday, including public holidays.

What these changes mean to you as a SmartPower customer

Following the 2015 budget announcement and the proposed increases, we did some analysis of your annual consumption from May 2014 to May 2015 and we can see you've managed to make the most of the cheaper off-peak pricing periods. You will continue to be rewarded for shifting the majority of your usage to the cheaper off-peak periods. So remember, the more you shift the more you'll save.

To continue saving and to maximise the benefits of SmartPower, consider moving even more of your electricity usage to the cheaper off peak periods and remember, being energy efficient is still the best way to save on your bill. For a host of practical energy saving tips, visit our website at synergy.net.au/tips

For more information about the 2015 price changes go to synergy.net.au/pricechanges