

# Electricity Account - Tax Invoice

Account Number

68 464 3390



ABN: 58 673 830 106  
GPO Box U1913  
Perth WA 6845

## ENQUIRIES

☎ 13 13 53

TTY: (08) 9221 8608

👤 Interpreter Service 13 14 50  
synergy.net.au

Date of Issue 26/11/2014

Payable By

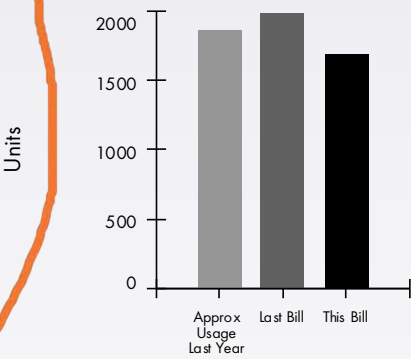
**NOT REQUIRED**

TOTAL

**\$101.30CR**

(includes GST)

## Usage Comparison



Average Daily Consumption  
**29 units**

Average Daily Cost  
**\$6.42**

## Account Summary:

Total of Previous Bill	Payments & Adjustments	Balance	Current Charges	
\$473.65	\$947.30CR	\$473.65CR	\$372.35	=

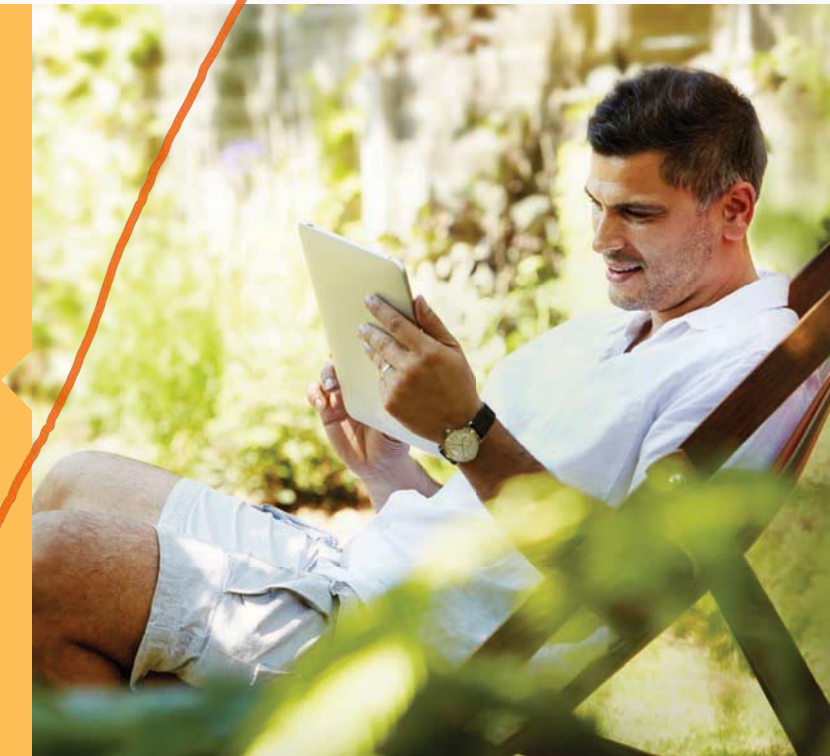
See over for details.

**Supply Period:** For 58 Days From: 25 Sep 2014 To: 21 Nov 2014  
**Supply Address:** U CS 147 CHARLES ST, WEST PERTH WA 6005

## LET'S USE ENERGY WELL WITH NEW MY ACCOUNT

More visibility of your energy means more control of it. Manage your bills, keep track of your energy usage and compare your household with similar homes in your suburb.

Login or register using your account number (top left). [synergy.net.au/myaccount](http://synergy.net.au/myaccount)



***No payment is required  
as your account is in credit.***



Usage Calculations

Tariff	Reading Type	Meter Number	Current Meter Reading	Equals Total Units Used
SM 1 Smart Power				
On Peak	Normal	0150001406	43614	39
Off Peak	Normal	0150001406	203928	1302
High Shoulder	Normal	0150001406	37717	194
Low Shoulder	Normal	0150001406	33854	152

Balance Brought Forward Details	Amount	
Previous Balance	\$	473.65CR
Opening Balance	\$	473.65CR

Current Account Details

SM1 SMART POWER TARIFF

39.0000 units @ 43.099900 cents per unit	\$	16.81
1302.0000 units @ 11.578200 cents per unit	\$	150.75
194.0000 units @ 21.926800 cents per unit	\$	42.54
152.0000 units @ 18.170300 cents per unit	\$	27.62
Supply Charge	\$	23.81

NATURAL POWER PREMIUM

1687.0000 units @ 4.561800 cents per unit	\$	76.96
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Plus GST @ 10%	\$	33.85
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Total	\$	372.35	▶	\$	372.35
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Total Payable	\$	101.30CR
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Your current agreed Natural Power percentage is 100%.

**Concessions** - Concession Card Holders are eligible to receive a rebate on their residential electricity bill. If you receive a Centrelink payment you may also pay using Centrelink's Centrepay payment scheme. To find out more please call Centrelink. To register please use the Synergy reference number 555015042S and your payment number 6846433926.

**Customer Charter** - Contains useful information including our products and services, safe use of electricity, and our obligations under the Customer Service Code. For more information please visit [synergy.net.au/charter](http://synergy.net.au/charter) or call us on 13 13 53.

**Faults** - To report a fault or emergency please call the Western Power 24-hour fault and emergency line on 13 13 51.

**Complaints** - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call **1800 208 987**. If you are not satisfied with the resolution, you may contact the Energy and Water Ombudsman on 1800 754 004.

**If your account has been estimated.** If you wish to find out how or why it was estimated or if you would like to request a meter reading or verification of a meter reading, please call us on 13 13 53 for residential customers or 13 13 54 for business customers.