

Electricity Account - Tax Invoice

Account Number

68 464 3390



ABN: 58 673 830 106
GPO Box U1913
Perth WA 6845

ENQUIRIES

13 13 53

TTY: (08) 9221 8608

Interpreter Service 13 14 50
synergy.net.au

Date of Issue 31/07/2014

Payable By

18 Aug 2014

TOTAL DUE

\$577.90

(includes GST)

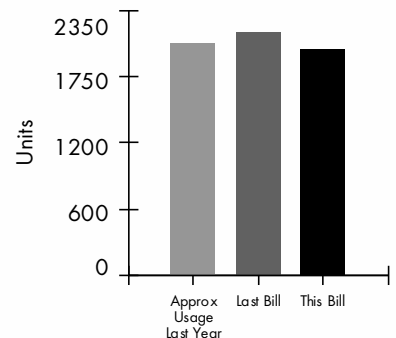
Account Summary:

Total of Previous Bill	Payments & Adjustments	Balance	Current Charges	
\$589.90	\$589.90CR	\$0.00	\$577.90	=
See over for details.				

Supply Period: For 59 Days From: 28 May 2014 To: 25 Jul 2014
Supply Address: U CS 147 CHARLES ST, WEST PERTH WA 6005

New residential tariff rates are effective as of 1 July 2014, as shown on your current bill. As part of this new rate the State Government will continue to subsidise residential tariffs. The subsidy for residential customers will be, on average, \$400 per household this financial year. For great energy saving advice visit synergy.net.au/pricechanges

Usage Comparison



Average Daily Consumption
36 units

Average Daily Cost
\$9.80



PAYMENT SLIP

OWNERS OF THE MEWS
Account Number: 68 464 3390



Credit Card
Biller Code 2600 Ref 684 643 3926
Internet : Visit synergy.net.au/payments
Phone : Call 1300 650 900



* A credit/debit card transaction fee of 0.53% incl. GST will apply for Visa/MasterCard payments. A credit card transaction fee of 1.54% incl. GST will apply for American Express payments up to 30 June and 1.68% incl. GST from 1 July 2014.



Direct Debit
Call 13 13 53 or visit synergy.net.au/directdebit.*



Centrepay
Concession Card Holders may also pay using Centrelink's payment scheme. Please refer to the message box on the back of this payment slip.



BPAY / BPay View
Biller Code 2600 Ref 684 643 3926
Contact your participating financial institution to make a payment of more than \$10 using your debit card.



POST Billpay
Pay by cash, cheque or Eftpos at any post office.



Mail
Send your cheque payable to **Synergy** with this payment slip to **GPO Box U1913 Perth WA 6845**.



*2608 6846433926 **POST billpay**

000684643392005

Payment Number

684 643 3926

Payable By

18 Aug 2014

TOTAL DUE

\$577.90

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Usage Calculations

Tariff	Reading Type	Meter Number	Current Meter Reading	Equals Total Units Used
SM1 Smart Power				
On Peak	Normal	0150001406	43312	323
Off Peak	Normal	0150001406	201165	1555
High Shoulder	Normal	0150001406	37507	20
Low Shoulder	Normal	0150001406	33457	239

Current Account Details

SM1 SMART POWER TARIFF

186.0000 units @ 43.396900 cents per unit	\$	80.72
896.0000 units @ 13.232600 cents per unit	\$	118.56
11.0000 units @ 23.135600 cents per unit	\$	2.54
137.0000 units @ 19.540800 cents per unit	\$	26.77
Supply Charge	\$	13.35

Rate Effective At 01/07/14

137.0000 units @ 45.286700 cents per unit	\$	62.04
659.0000 units @ 13.765000 cents per unit	\$	90.71
9.0000 units @ 24.113600 cents per unit	\$	2.17
102.0000 units @ 20.357100 cents per unit	\$	20.76
Supply Charge	\$	10.26

NATURAL POWER PREMIUM

2137.0000 units @ 4.561800 cents per unit	\$	97.49
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Plus GST @ 10%	\$	52.54
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Total	\$	577.90	▶	\$	577.90
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Total Payable	\$	577.90
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Concessions - Concession Card Holders are eligible to receive a rebate on their residential electricity bill. If you receive a Centrelink payment you may also pay using Centrelink's Centrepay payment scheme. To find out more please call Centrelink. To register please use the Synergy reference number 555015042S and your payment number 6846433926.

Customer Charter - Contains useful information including our products and services, safe use of electricity, and our obligations under the Customer Service Code. For more information please visit synergy.net.au/charter or call us on 13 13 53.

Faults - To report a fault or emergency please call the Western Power 24-hour fault and emergency line on 13 13 51.

Complaints - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call **1800 208 987**. If you are not satisfied with the resolution, you may contact the Energy and Water Ombudsman on 1800 754 004.

If your account has been estimated. If you wish to find out how or why it was estimated or if you would like to request a meter reading or verification of a meter reading, please call us on 13 13 53 for residential customers or 13 13 54 for business customers.

Continued...

Your energy charge includes a carbon component of \$29.13 (being 1230 units @ 2.3683 cents per unit) for the period 28.05.2014 to 30.06.2014 which comprises Synergy's estimated carbon costs, an allowable return and GST.

Your energy charge includes a carbon component of \$21.82 (being 907 units @ 2.4055 cents per unit) for the period 01.07.2014 to 25.07.2014 which comprises Synergy's estimated carbon costs, an allowable return and GST.

Your current agreed Natural Power percentage is 100%.

If you are having problems paying your account, assistance is available, please contact us before the due date.

A \$4.75 fee may apply for additional reminder notices sent regarding overdue payment of this account.