

# Electricity Account - Tax Invoice

Account Number

**68 464 3390**



ABN: 58 673 830 106  
GPO Box U1913  
Perth WA 6845

## ENQUIRIES

**13 13 53**

TTY: (08) 9221 8608

**Interpreter Service** 13 14 50  
synergy.net.au

Date of Issue 28/01/2014

**Payable By**

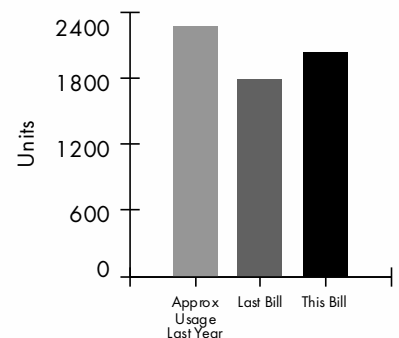
**13 Feb 2014**

**TOTAL DUE**

**\$507.45**

(includes GST)

## Usage Comparison



Average Daily Consumption

**35 units**

Average Daily Cost

**\$8.32**

## Account Summary:

Total of Previous Bill	Payments & Adjustments	Balance	Current Charges	
<b>\$430.65</b>	<b>\$430.65CR</b>	<b>\$0.00</b>	<b>\$507.45</b>	=

See over for details.

**Supply Period:** For 61 Days From: 22 Nov 2013 To: 21 Jan 2014

**Supply Address:** U CS 147 CHARLES ST WEST PERTH 6005



## PAYMENT SLIP

OWNERS OF THE MEWS  
Account Number: 68 464 3390



### Credit Card

**Biller Code 2600 Ref 684 643 3926**

Internet : Visit [synergy.net.au/payments](http://synergy.net.au/payments)  
Phone : Call 1300 650 900



\* A transaction fee of 0.53% incl. GST will apply for Visa/MasterCard credit cards or debit cards. American Express credit cards will incur a transaction fee of 1.54% incl. GST.



### Direct Debit

Call 13 13 53 or visit [synergy.net.au/directdebit](http://synergy.net.au/directdebit).\*



### Centrepay

Concession Card Holders may also pay using Centrelink's payment scheme. Please refer to the message box on the back of this payment slip.



### BPAY / BPay View

**Biller Code 2600 Ref 684 643 3926**

Contact your participating financial institution to make a payment of more than \$10 using your debit card.



### POST Billpay

Pay by cash, cheque or Eftpos at any post office.



### Mail

Send your cheque payable to **Synergy** with this payment slip to **GPO Box U1913 Perth WA 6845**.



\*2608 6846433926 **POST billpay**

000684643392005

**Payment Number**

**684 643 3926**

**Payable By**

**13 Feb 2014**

**TOTAL DUE**

**\$507.45**

<0000050745>

<000260>

<000684643392005>

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## Usage Calculations

Tariff	Reading Type	Meter Number	Current Meter Reading	Equals Total Units Used
<b>SM1 Smart Power</b>				
On Peak	Normal	0150001406	42479	119
Off Peak	Normal	0150001406	196116	1687
High Shoulder	Normal	0150001406	37188	163
Low Shoulder	Normal	0150001406	32807	145

## Current Account Details

### SM1 SMART POWER TARIFF

119.0000 units @ 43.396900 cents per unit	\$	51.64
1687.0000 units @ 13.232600 cents per unit	\$	223.23
163.0000 units @ 23.135600 cents per unit	\$	37.71
145.0000 units @ 19.540800 cents per unit	\$	28.33
Supply Charge	\$	23.96

### NATURAL POWER PREMIUM

2114.0000 units @ 4.561800 cents per unit	\$	96.44
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Plus GST @ 10%	\$	46.13
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<b>Total</b>	\$	507.45	▶	\$	507.45
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<b>Total Payable</b>	\$	507.45
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Your energy charge includes a carbon component of \$50.07 (being 2114 units @ 2.3683 cents per unit) which comprises Synergy's estimated carbon costs, an allowable return and GST.

**Your current agreed Natural Power percentage is 100%.**

**If you are having problems paying your account, assistance is available, please contact us before the due date.**

**A \$4.75 fee may apply for additional reminder notices sent regarding overdue payment of this account.**

**Concessions** - Concession Card Holders are eligible to receive a rebate on their residential electricity bill. If you receive a Centrelink payment you may also pay using Centrelink's Centrepay payment scheme. To find out more please call Centrelink. To register please use the Synergy reference number 555015042S and your payment number 6846433926.

**Customer Charter** - Contains useful information including our products and services, safe use of electricity, and our obligations under the Customer Service Code. For more information please visit [synergy.net.au/charter](http://synergy.net.au/charter) or call us on 13 13 53.

**Faults** - To report a fault or emergency please call the Western Power 24-hour fault and emergency line on 13 13 51.

**Complaints** - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call **1800 208 987**. If you are not satisfied with the resolution, you may contact the Energy Ombudsman on 1800 754 004.

**If your account has been estimated.** If you wish to find out how or why it was estimated or if you would like to request a meter reading or verification of a meter reading, please call us on 13 13 53 for residential customers or 13 13 54 for business customers.