

Electricity Account - Tax Invoice

Account Number

68 464 3390



ABN: 71 743 446 839
GPO Box U1913
Perth WA 6845

ENQUIRIES

13 13 53

T T Y: (08) 9221 8608

Interpreter Service 13 14 50
synergy.net.au

Date of Issue 28/05/2012



052--99

OWNERS OF THE MEWS
EXCLUSIVE STRATA MANAGEMENT
P O BOX 779
VICTORIA PARK WA 6979

Payable By

14 Jun 2012

TOTAL DUE

\$632.35

(includes GST)

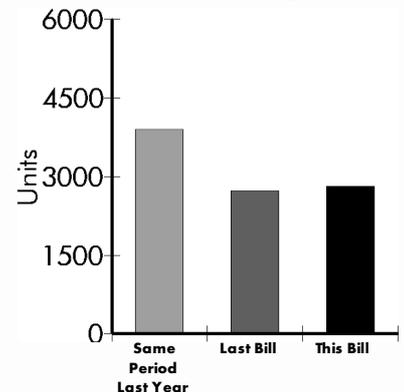
Account Summary:

Total of Previous Bill	Payments & Adjustments	Balance	Current Charges		
\$548.80	\$548.80CR	\$0.00	\$632.35	=	\$632.35

See over for details.

Supply Period: For **61** Days From: 24 Mar 2012 To: 23 May 2012
Supply Address: U CS 147 CHARLES ST WEST PERTH 6005

Account Comparison



Average Daily Consumption

46 units

Average Daily Cost

\$10.37



PAYMENT SLIP

OWNERS OF THE MEWS
Account Number: 68 464 3390



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Direct Debit call 13 13 53 or visit
synergy.net.au/directdebit*



Contact your participating financial institution to make a payment of more than \$10 using your debit card.

Biller Code: 2600
Ref: 684 643 3926

Payment Number

684 643 3926

Payable By

14 Jun 2012

TOTAL DUE

\$632.35



Send your cheque payable to **Synergy** with this payment slip to GPO Box U1913 Perth WA 6845. (Subject to being met on first presentation).



Visit synergy.net.au/quickpay or call 1300 650 900 with your Visa, MasterCard or AMEX details.*



Pay by cash, cheque or Eftpos at any post office.

* A transaction fee of 0.7% incl. GST will apply on payments made by credit card or Visa/MasterCard debit card. Exclusions may apply.

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Usage Calculations

Tariff	Reading Type	Meter Number	Current Meter Reading	Equals Total Units Used
SM1 Smart Power				
On Peak	Normal	0150001406	40376	326
Off Peak	Normal	0150001406	177873	2248
High Shoulder	Normal	0150001406	36116	49
Low Shoulder	Normal	0150001406	31101	191

Current Account Details

SM1 SMART POWER TARIFF

326.0000 units @ 38.316600 cents per unit	\$	124.91
2248.0000 units @ 10.293200 cents per unit	\$	231.39
49.0000 units @ 19.493300 cents per unit	\$	9.55
191.0000 units @ 16.153700 cents per unit	\$	30.85
Supply Charge	\$	22.26

NATURAL POWER PREMIUM

2814.0000 units @ 5.540000 cents per unit	\$	155.90
Plus GST @ 10%	\$	57.49
Total	\$	<u>632.35</u> ▶ \$ 632.35
	Total Payable	\$ <u>632.35</u>

Your current agreed Natural Power percentage is 100%.

If you are having problems paying your account, assistance is available, please contact us before the due date.

A \$4.65 fee may apply for additional reminder notices sent regarding overdue payment of this account.

Concessions - Concession Card Holders are eligible to receive a rebate on their residential electricity bill. If you receive a Centrelink payment you may also pay using Centrelink's Centrepay payment scheme. To find out more please call Centrelink. To register please use the Synergy reference number 555015042S and your payment number 6846433926.

Customer Charter - Contains useful information including our products and services, safe use of electricity, and our obligations under the Customer Service Code. For more information please visit synergy.net.au/charter or call us on 13 13 53.

Faults - To report a fault or emergency please call the Western Power 24-hour fault and emergency line on 13 13 51.

Complaints - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call **1800 208 987**. If you are not satisfied with the resolution, you may contact the Energy Ombudsman on 1800 754 004.

If your account has been estimated. If you wish to find out how or why it was estimated or if you would like to request a meter reading or verification of a meter reading, please call us on 13 13 53 for residential customers or 13 13 54 for business customers.