

Electricity Account - Tax Invoice

Account Number

68 464 3390



ABN: 71 743 446 839
GPO Box U1913
Perth WA 6845



052--99

OWNERS OF THE MEWS
EXCLUSIVE STRATA MANAGEMENT
P O BOX 779
VICTORIA PARK WA 6979

ENQUIRIES

13 13 53

T T Y: (08) 9221 8608

Interpreter Service 13 14 50
synergy.net.au

Date of Issue 29/01/2013

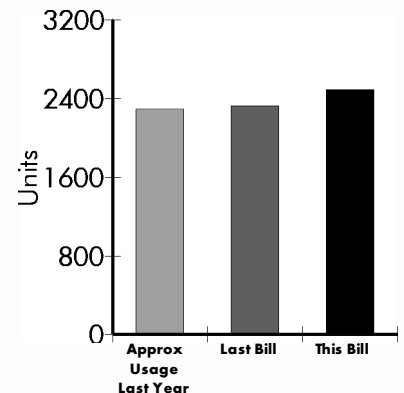
Account Summary:

| Total of Previous Bill | Payments & Adjustments | Balance | Current Charges | | Payable By |
|---------------------------|---------------------------|---------------|--------------------|---|--------------------|
| \$524.05 | \$524.05CR | \$0.00 | \$558.30 | = | 14 Feb 2013 |
| | | | | | TOTAL DUE |
| | | | | | \$558.30 |
| | | | | | (includes GST) |

See over for details.

Supply Period: For 64 Days From: 20 Nov 2012 To: 22 Jan 2013
Supply Address: U CS 147 CHARLES ST WEST PERTH 6005

Usage Comparison



Average Daily Consumption

39 units

Average Daily Cost

\$8.72



PAYMENT SLIP



Credit Card
Bill Code 2600 Ref 684 643 3926

Internet : Visit synergy.net.au/payments
Phone : Call 1300 650 900



* A transaction fee of 0.53% incl. GST will apply for Visa/MasterCard credit cards or debit cards. American Express credit cards will incur a transaction fee of 1.54% incl. GST.



Direct Debit
Call 13 13 53 or visit synergy.net.au/directdebit.*



Centrepay
Concession Card Holders may also pay using Centrelink's payment scheme. Please refer to the message box on the back of this payment slip.



BPAY / BPay View
Bill Code 2600 Ref 684 643 3926

Contact your participating financial institution to make a payment of more than \$10 using your debit card.



POST Billpay
Pay by cash, cheque of Eftpos at any post office.



Mail
Send your cheque payable to **Synergy** with this payment slip to **GPO Box U1913 Perth WA 6845.**



*2608 6846433926

000684643392005

Payment Number

684 643 3926

Payable By

14 Feb 2013

TOTAL DUE

\$558.30

<0000055830>

<000260>

<000684643392005>

>

Usage Calculations

| Tariff | Reading Type | Meter Number | Current Meter Reading | Equals Total Units Used |
|------------------------|--------------|--------------|-----------------------|-------------------------|
| SM1 Smart Power | | | | |
| On Peak | Normal | 0150001406 | 41347 | 51 |
| Off Peak | Normal | 0150001406 | 185692 | 2076 |
| High Shoulder | Normal | 0150001406 | 36536 | 218 |
| Low Shoulder | Normal | 0150001406 | 31844 | 142 |

Current Account Details

SM1 SMART POWER TARIFF

| | | |
|--|----|--------|
| 51.0000 units @ 41.707600 cents per unit | \$ | 21.27 |
| 2076.0000 units @ 12.703400 cents per unit | \$ | 263.72 |
| 218.0000 units @ 22.225500 cents per unit | \$ | 48.45 |
| 142.0000 units @ 18.769000 cents per unit | \$ | 26.65 |
| Supply Charge | \$ | 24.17 |

NATURAL POWER PREMIUM

| | | | |
|---|----|----------------------|-------------|
| 2487.0000 units @ 4.957200 cents per unit | \$ | 123.29 | |
| Plus GST @ 10% | \$ | 50.76 | |
| Total | \$ | 558.30 | ► \$ 558.30 |
| | | Total Payable | \$ 558.30 |

Your energy charge includes a carbon component of \$56.08 (being 2487 units @ 2.255 cents per unit) which comprises Synergy's estimated carbon costs, an allowable return and GST.

Your current agreed Natural Power percentage is 100%.

Concessions - Concession Card Holders are eligible to receive a rebate on their residential electricity bill. If you receive a Centrelink payment you may also pay using Centrelink's Centrepay payment scheme. To find out more please call Centrelink. To register please use the Synergy reference number 555015042S and your payment number 6846433926.

Customer Charter - Contains useful information including our products and services, safe use of electricity, and our obligations under the Customer Service Code. For more information please visit synergy.net.au/charter or call us on 13 13 53.

Faults - To report a fault or emergency please call the Western Power 24-hour fault and emergency line on 13 13 51.

Complaints - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call **1800 208 987**. If you are not satisfied with the resolution, you may contact the Energy Ombudsman on 1800 754 004.

If your account has been estimated. If you wish to find out how or why it was estimated or if you would like to request a meter reading or verification of a meter reading, please call us on 13 13 53 for residential customers or 13 13 54 for business customers.



Continued...

If you are having problems paying your account, assistance is available, please contact us before the due date.

A \$4.75 fee may apply for additional reminder notices sent regarding overdue payment of this account.