

**Your account details**

Account number **684 643 390**  
 Invoice number 2069105295  
 Date of issue 03 Dec 2020  
 Account period 06 Oct 2020 - 03 Dec 2020  
 (59 days)



- 023651

OWNERS OF THE MEWS  
 EXCLUSIVE STRATA MANAGEMENT  
 PO BOX 779  
 VICTORIA PARK WA 6979

**Your account summary**

Opening balance	\$1,270.57cr
<b>+</b> New charges	\$339.05
No payment required	
<b>=</b> Total	<b>\$931.52cr</b>

# Electricity Account

## Tax Invoice

Need help with your bill? Visit [synergy.net.au/businesshelp](http://synergy.net.au/businesshelp)

**Paying energy bills doesn't have to be this complicated.**

Find the easiest solution when you automate your accounts with Synergy Direct Debit.

See how at [synergy.net.au/directdebit](http://synergy.net.au/directdebit)

**How much energy have you used?**

Your average daily usage **13.5862 units**  
 Your average daily cost **\$5.85 per day**

To track your businesses' energy use and get access to a great range of energy management tools in one convenient spot, visit [synergy.net.au/myaccount](http://synergy.net.au/myaccount)

**Payment options**

**Direct Debit\***  
 The set and forget way to pay.  
 Visit [synergy.net.au/directdebit](http://synergy.net.au/directdebit)

**Credit/Debit Card\***  
 Online: [synergy.net.au/payments](http://synergy.net.au/payments)  
 Phone: 1300 650 900

**Mail**  
 Send your cheque payable to Synergy with this payment slip to GPO Box U1913 Perth WA 6845.

\*Fees may apply

**BPAY®/BPAY View\***  
 Biller Code: 2600  
 Reference: 684 643 3926  
 Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account.

**Post Billpay\***  
 Pay in person at any post office.



\*2608 6846433926  
 OWNERS OF THE MEWS  
 Account number: 684 643 390

Payment number	<b>684 643 3926</b>
No payment required	<b>\$931.52cr</b>

No payment is required as your account is in credit.

# How we've calculated your bill

## Previous bill and payments

Last bill	\$1,270.57cr
Payments and adjustments	\$0.00
<b>Opening balance</b>	<b>\$1,270.57cr</b>

## Your energy supply details

**Supply address:** U Cs 147 Charles St, West Perth WA 6005

**NMI:** 80011748488

**Next scheduled read date:** 02 Feb 2021

## Your usage summary for meter number: 0348009478

Supply period: 06 Oct 2020 - 02 Dec 2020	Previous meter reading	Current meter reading	Units imported (kWh)	Units exported (kWh)
On-peak	6166	6359	193.0000	
Off-peak	16386	16981	595.0000	

## New charges

Business Time of Use (R1) tariff Charge period: 06 Oct 2020 - 02 Dec 2020	Units	Unit of measure	Unit price (cents)	Amount
On peak energy charge	193.0000	kWh	34.0104	\$65.64
Off peak energy charge	595.0000	kWh	10.2031	\$60.71
Supply charge	58	days	313.5850	\$181.88
Plus GST @ 10.00%				\$30.82
<b>Total new charges</b>				<b>\$339.05</b>

## Important information

### Need a payment extension?

If you need a little more time to pay your bill, then we're here to help. Visit [synergy.net.au/extension](http://synergy.net.au/extension)

### Moving?

Start, close or transfer your connection online. Visit [synergy.net.au/moving](http://synergy.net.au/moving)

### If your account has been estimated

If you wish to find out how or why it was estimated, or if you would like to request a meter reading, call us on 13 13 54.

### Customer Charter

For information on our products and services, and our obligations under the Customer Service Code, visit [synergy.net.au/charter](http://synergy.net.au/charter)

### Complaints process

At Synergy, we're here to help. If you have a complaint, please call 1800 208 987 to speak with our Customer Service Representative. If they're unable to resolve your complaint, our Complaints Team may be able to help. If your complaint remains unresolved, you can contact the Energy and Water Ombudsman on 1800 754 004.

### Faults

Call the Western Power 24hr emergency line on 13 13 51.

## We're here to help

 [synergy.net.au](http://synergy.net.au)

 13 13 54

 TTY Service: (08) 9221 8608

 Interpreter Service: 13 14 50

