



ABN: 58 673 830 106



- 026487

OWNERS OF THE MEWS  
EXCLUSIVE STRATA MANAGEMENT  
PO BOX 779  
VICTORIA PARK WA 6979

## Your account details

Account number	684 643 390
Invoice number	2040680253
Date of issue	07 Jun 2019
Account period	04 Apr 2019 - 07 Jun 2019 (65 days)

## Your account summary

	Opening balance	\$0.00
	+	
Due 25 Jun 2019	New charges	\$388.25
	=	
	Total	\$388.25

# Electricity Account

## Tax Invoice

Need help with your bill? Visit [synergy.net.au/businesshelp](http://synergy.net.au/businesshelp)

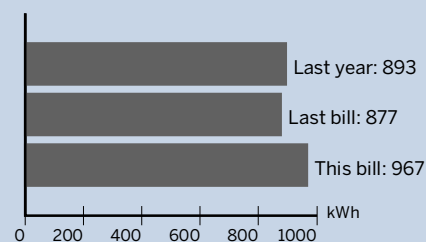
# Direct Debit, because you have enough to do.

Why waste time paying bills manually when you can set up Direct Debit? Bills will be paid automatically on time, every time, which is really handy for business.



Learn more at [synergy.net.au/enough](http://synergy.net.au/enough)

## How much energy have you used?



Your average daily usage **14.8769 units**  
Your average daily cost **\$5.89 per day**



To track your businesses' energy use and get access to a great range of energy management tools in one convenient spot, visit [synergy.net.au/myaccount](http://synergy.net.au/myaccount)

## Payment options



### Direct Debit\*

The set and forget way to pay.  
Visit [synergy.net.au/directdebit](http://synergy.net.au/directdebit)



### Credit/Debit Card\*

Online: [synergy.net.au/payments](http://synergy.net.au/payments)  
Phone: 1300 650 900



### Mail

Send your cheque payable to Synergy with this payment slip to GPO Box U1913 Perth WA 6845.



### BPAY®/BPAY View\*

Bill Code: 2600  
Reference: 684 643 3926  
Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account.



### Post Billpay\*

Pay in person at any post office.



\*2608 6846433926

OWNERS OF THE MEWS  
Account number: 684 643 390



Payment number **684 643 3926**

Due 25 Jun 2019 **\$388.25**

\*Fees may apply

<0000038825>

<000260>

<000684643392005>

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# How we've calculated your bill

## Previous bill and payments

Last bill	\$346.00
Payments and adjustments	\$346.00cr
<b>Opening balance</b>	<b>\$0.00</b>

## Your energy supply details

**Supply address:** U Cs 147 Charles St, West Perth WA 6005

**NMI:** 80011748488

**Next scheduled read date:** 01 Aug 2019

## Your usage summary for meter number: 0348009478

Supply period: 03 Apr 2019 - 06 Jun 2019	Previous meter reading	Current meter reading	Units imported (kWh)	Units exported (kWh)
On-peak	3927	4181	254.0000	
Off-peak	10341	11054	713.0000	

## New charges

### Business Time of Use (R1) tariff

**Charge period:** 03 Apr 2019 - 06 Jun 2019

	Units	Unit of measure	Unit price (cents)	Amount
On peak energy charge	254.0000	kWh	32.6256	\$82.87
Off peak energy charge	713.0000	kWh	9.7877	\$69.79
Supply charge	65	days	300.8180	\$195.53

### Other finance charges

*Overdue Notice fee	\$5.25
Plus GST @ 10.00%	\$34.82
<b>Total new charges</b>	<b>\$388.25</b>

\*GST free

If you're having problems paying your account, assistance is available. Please contact us before the due date.

A \$5.25 fee may apply for additional reminder notices sent regarding overdue payment of this account.

## Important information

### Need a payment extension?

If you need a little more time to pay your bill, then we're here to help. Visit [synergy.net.au/extension](http://synergy.net.au/extension)

### Moving?

Start, close or transfer your connection online. Visit [synergy.net.au/moving](http://synergy.net.au/moving)

### If your account has been estimated

If you wish to find out how or why it was estimated, or if you would like to request a meter reading, call us on 13 13 54.

### Customer Charter

For information on our products and services, and our obligations under the Customer Service Code, visit [synergy.net.au/charter](http://synergy.net.au/charter)

### Complaints process


At Synergy, we're here to help. If you have a complaint, please call 1800 208 987 to speak with our Customer Service Representative. If they're unable to resolve your complaint, our Complaints Team may be able to help. If your complaint remains unresolved, you can contact the Energy and Water Ombudsman on 1800 754 004.

### Faults

Call the Western Power 24hr emergency line on 13 13 51.

## We're here to help

 [synergy.net.au](http://synergy.net.au)

 13 13 54

 TTY Service: (08) 9221 8608

 Interpreter Service: 13 14 50

