



10/01/2019

Attention: SAXON

Via email: admin@themusewestperth.com.au

Inspection Address
147 CHARLES STREET
WEST PERTH WA

To the Legal Owner,

nbn™ Network – Notice of Inspection



The **nbn™** network is Australia's new landline phone and internet network. It's designed to provide Australians with access to all the benefits of fast and reliable phone and internet services, no matter where they live.

The **nbn™** network will replace most landline phone and internet networks in your area.¹

To continue using affected services, you need to move them to the **nbn™** network before the existing networks are switched off.

For other equipment such as monitored security systems, EFTPOS, fire indicator panels emergency lift phones, or medical alarms and emergency call systems you will need to contact your device provider to understand the compatibility of your existing devices with the new network. Your provider can help ensure continuity of service as your area is switched to the **nbn™** network.

This Notice is to inform you that **nbn** intends to undertake the inspection activities relying on Schedule 3 of the *Telecommunications Act 1997* (Cth) (Act), which permits **nbn** and its construction partners to enter your property, and install and maintain equipment on your property in relation to the proposed **nbn™** connection.

1. Services provided over the **nbn™** network will be replacing phone and internet services provided over most of the existing landline networks, including copper and the majority of HFC networks within the fixed line footprint. Services provided over existing fibre networks (including in-building, health and education networks) and some special and business services may not be affected. To find out if your services will be affected, please contact your current phone or internet provider. For more information, visit www.nbn.com.au/switchoff or call 1800 687 626



Inspection details

nbn's™ approved contractor previously issued a Notice on **01/11/2018** regarding installation activities required to connect the property at the above installation address to the **nbn™** network.

Apologies for the inconvenience, however **nbn** has revised the dates for the planned installation of the property. This Notice replaces the earlier Notice that we sent about our planned installation of the property.

The Installation of **nbn™** supplied equipment on your property at the above installation address is now planned to occur between:

16/01/2019 and 08/03/2019

Fulton Hogan will need to access the property during the inspection and will make an appointment with the Building Manager at a mutually agreeable time during the inspection period above.

What will it cost?

There is no cost for the inspection activity. In addition, a standard installation of the **nbn™** supplied equipment and any ongoing maintenance is currently free of charge. Occupants should ask their preferred provider if they have any other fees. Please be aware that if the **nbn** inspection is not completed at this time, charges may apply for future inspection, design and installation activities required to connect the property to **nbn™** network at a later date.

Recognising an **nbn™** approved construction partner

You can ask to see the construction partner's identification, which confirms they are working on behalf of **nbn**.

Our commitment to you

We will take all reasonable steps to ensure that you experience as little inconvenience as practicable throughout the inspection activities. Fulton Hogan will endeavour to restore your land to a condition similar to its condition before the activity began (for example, where any digging or other work is required) and will comply with relevant industry standards.

Next steps

Once the inspection has been completed, Fulton Hogan will provide you with the design plans for the installation and maintenance of the **nbn™** supplied equipment at the property (including, where appropriate, individual premises) and a separate notice with the proposed dates for the work to be carried out.

If you are an occupant, and **nbn™** supplied equipment is planned to be installed on your property, Fulton Hogan will provide you with the design plans related to your property and a separate notice with the proposed dates for the work to be carried out.

More information

If you would like more information about this letter, or if you are concerned about the **nbn™** inspection activities going ahead as planned, please read the Important Information section which sets out the process for lodging objections or contact:

Michele Maxted
Fulton Hogan Construction Pty Ltd
0437 684 536

Yours sincerely,

Land Access and Stakeholder Engagement
Fulton Hogan Construction Pty Ltd
On behalf of **nbn**

Important Information

nbn is a licensed telecommunications carrier, and under the Act and the Telecommunications Code of Practice 1997 (Cth) (Code), **nbn** and its construction partners are permitted to enter and inspect land, including doing anything necessary or desirable for that inspection, provided they comply with certain conditions including providing notice to affected owners and occupiers.

This Important Information section together with the accompanying letter is a Notice under the Act.

Please note that any reference to Fulton Hogan below is a reference to Fulton Hogan acting on behalf of **nbn**.

Physical disturbances

We do not expect any significant physical disturbances as a result of the planned activities. We are committed and obliged to take all reasonable steps to ensure that we cause as little detriment and inconvenience as practicable, and to restore the land to a condition similar to its condition before the activities began. To this end, we propose to:

- conduct the inspection activities during normal working hours unless agreed otherwise;
- discuss the inspection activities with your relevant personnel to ensure detriment and inconvenience is kept to a minimum;
- comply with best practice in relation to noise levels;
- comply with high work standards and ethics;
- comply with all relevant laws and regulations; and
- comply with OH&S standards to ensure public and worker safety.

Who do you contact if you have any questions?

If you have any questions or concerns about the planned inspection activities, please call us on 0437 684 536 in the first instance. If we are unable to resolve your concerns you may write a letter outlining the reasons for your objections which must relate to one or more of the following matters:

1. using the land to undertake the inspection;
2. the location of the facilities on the land;
3. the dates on which the inspection activities are proposed to commence, undertaken or be completed;
4. the likely effect of the inspection activities on the land; and
5. the proposals to minimise any detriment and inconvenience, and to do as little damage as practicable to the land.

In order for your objection to be valid under the Code, we must receive your written objection within one business day of you receiving this notice. *Note: this will be nine business days if the inspection activity:*

- *involves a heritage-listed property;*
- *Involves a property protected from significant environmental disturbance or reserved principally for nature conservation, under Commonwealth law;*
- *is inconsistent with Australia's obligations under a listed international agreement;*
- *could have an adverse effect on a streetscape or landscape, threatened species of flora or fauna, a threatened ecological community, or a listed migratory species;*
- *could damage the habitat of a threatened species or ecological community, or put flora or fauna at risk of becoming a threatened species;*
- *could damage the whole or part of a place or an ecological community essential to the continuation of a threatened species;*
- *could threaten with extinction, or significantly impede the recovery of, a threatened species or ecological community; or*
- *will have or be likely to have a significant impact on the environment in a Commonwealth marine area or on Commonwealth land.*

Your objection should be sent to:

Nbnwa_lasa@fultonhogan.com.au

What happens if you make an objection?

If you make an objection, we will make reasonable efforts to consult with you about your objection within five business days of receiving your objection. We will also make reasonable efforts to resolve the objection by agreement with you within 20 business days of receiving the objection. If agreement cannot be reached, we will consider whether to change the inspection activities as described in this Notice. However, we are not required to change the activity in a way that is not economically feasible or technically practicable, likely to have a greater adverse effect on the environment than engaging in the activities as originally proposed, or is inconsistent with a recognised industry standard or practice relevant to the activities.

Within 25 business days after receiving your objection, we will tell you in writing whether we propose to change the activities as described in this Notice, and if so, how. If we do not propose to change the activities, we will provide reasons why we intend to undertake the inspection activities as originally proposed.

If you are not satisfied with our written response to your letter, you have nine business days from the time you receive the response to ask us to refer the matter to the Telecommunications Industry Ombudsman (TIO). The TIO will issue a direction in relation to the proposed activities, which **nbn** and our approved construction partners will comply with.

What happens if you suffer damage as a result of the activities?

If a person suffers financial loss or damage in relation to property because of anything done by **nbn** or its approved construction partners while engaging in the activities described in this Notice, please contact us on 1800 687 626 to lodge a complaint as compensation may be payable under clause 42 of Schedule 3 of the Act.

Deaf, hearing or speech impairment services

If you are deaf or have a hearing or speech impairment, contact us through the National Relay Service:

- TTY phone 1800 555 677 and enter 1800 687 626
- Speak and Listen users phone 1800 555 727 and enter 1800 687 626
- Internet relay users connect to www.iprelay.com.au/call and enter 1800 687 626.

Translating or interpreting services

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on 131 450 and ask for the **nbn**™ Contact Centre on 1800 687 626.

Privacy Statement

nbn may collect, use and disclose personal information about individuals including that of landowners and occupiers for the primary purpose of providing **nbn** related services in accordance with the Privacy Act 1988. **nbn** may collect this type of information directly from you or from third parties including contractors to **nbn**, telecommunications service providers, other service providers or publicly available resources. This type of information is typically disclosed to contractors engaged by **nbn** to provide related services. If you do not provide the information requested we may not be able to provide you with **nbn**™ services. The **nbn** Privacy Policy www.nbn.com.au/privacy contains information about other types of disclosures **nbn** may make, how you can make a complaint about a breach of the Australian Privacy Principles and how we will deal with such complaints. It also details how you can request access to your personal information and correct such information. You can contact **nbn** by calling 1800 687 626 or emailing info@nbn.com.au nbn co limited ABN 86 136 533 741, Level 11, 100 Arthur Street, North Sydney NSW 2060.