



ABN: 58 673 830 106



- 023414

OWNERS OF THE MEWS
EXCLUSIVE STRATA MANAGEMENT
PO BOX 779
VICTORIA PARK WA 6979

Electricity Account

Tax Invoice

Need help with your bill? Visit synergy.net.au/businesshelp

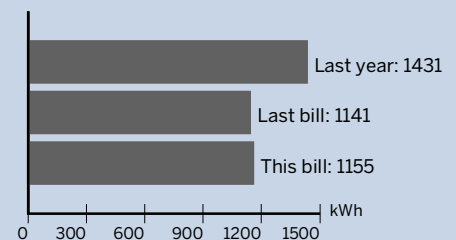
Your account details

Account number	684 643 390
Invoice number	1000484768
Date of issue	21 Dec 2017
Account period	05 Dec 2017 - 21 Dec 2017 (17 days)

Your account summary

	Opening balance	\$0.00
	+	
Due 11 Jan 2018	New charges	\$439.20
	=	
	Total	\$439.20

How much energy have you used?



Your average daily usage 18.9344 units

Your average daily cost \$5.71 per day



To track your businesses' energy use and get access to a great range of energy management tools in one convenient spot, visit synergy.net.au/myaccount

Payment options



Direct Debit*

The set and forget way to pay.
Visit synergy.net.au/directdebit



Credit/Debit Card*

Online: synergy.net.au/payments
Phone: 1300 650 900



Mail

Send your cheque payable to Synergy with this payment slip to GPO Box U1913 Perth WA 6845.

*Fees may apply



BPAY®/BPAY View*

Bill Code: 2600
Reference: 684 643 3926
Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account.



Post Billpay*

Pay in person at any post office.



*2608 6846433926

OWNERS OF THE MEWS
Account number: 684 643 390



Payment number	684 643 3926
Due 11 Jan 2018	\$439.20

How we've calculated your bill

Previous bill and payments

Last bill	\$1,864.70
Payments and adjustments	\$1,864.70cr
Opening balance	\$0.00

Your adjustment summary

Reversed invoice number	Date of issue	Reversed bill amount (excl GST)	Reversed bill GST	Reversal reason
1000480895	05 Dec 2017	\$1,695.18cr	\$169.52cr	Bill adjustment

Your energy supply details

Supply address: U Cs 147 Charles St, West Perth WA 6005

NMI: 80011748488

Next scheduled read date: 29 Jan 2018

Your usage summary for meter number: 0348009478

Supply period: 28 Sep 2017 - 23 Oct 2017	Previous meter reading	Current meter reading	Units imported (kWh)	Units exported (kWh)
On-peak	2176	2352	176.0000	
Off-peak	4715	5081	366.0000	

Your usage summary for meter number: 0348009478

Supply period: 24 Oct 2017 - 27 Nov 2017	Previous meter reading	Current meter reading	Units imported (kWh)	Units exported (kWh)
On-peak	2352	2528	176.0000	
Off-peak	5081	5518	437.0000	

New charges

Business Time of Use (R1) tariff

Charge period: 28 Sep 2017 - 27 Nov 2017

	Units	Unit of measure	Unit price (cents)	Amount
On peak energy charge	352.0000	kWh	33.4528	\$117.75
Off peak energy charge	803.0000	kWh	10.3175	\$82.85
Supply charge	61	days	190.5836	\$116.26

Important information

Need a payment extension?

If you need a little more time to pay your bill, then we're here to help. Visit synergy.net.au/extension

Moving?

Start, close or transfer your connection online. Visit synergy.net.au/moving

If your account has been estimated

If you wish to find out how or why it was estimated, or if you would like to request a meter reading, call us on 13 13 54.

Customer Charter

For information on our products and services, and our obligations under the Customer Service Code, visit synergy.net.au/charter

Complaints

If you have a complaint, please call 1800 208 987. If you're not satisfied with the resolution, you may contact the Energy and Water Ombudsman on 1800 754 004.

Faults

Call the Western Power 24hr emergency line on 13 13 51.

We're here to help

 synergy.net.au

 13 13 54

 TTY Service: (08) 9221 8608

 Interpreter Service: 13 14 50



Other finance charges

Check Meter Read	\$15.12
Meter Reprogram	\$67.27
Plus GST @ 10.00%	\$39.93
Total new charges	\$439.20

If you're having problems paying your account, assistance is available. Please contact us before the due date.
A \$5.00 fee may apply for additional reminder notices sent regarding overdue payment of this account.



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OWNERS OF THE MEWS
EXCLUSIVE STRATA MANAGEMENT
PO BOX 779
VICTORIA PARK WA 6979

Account number: **684 643 390**
Date of issue: **21 Dec 2017**

OWNERS OF THE MEWS, here's your updated Synergy bill

We'd like to let you know that we recently adjusted your account. This was done in line with Western Australian regulatory law, based on updated meter information from the network operator, Western Power or information you have provided to us.

Your updated bill is enclosed and replaces the previous one you received. Here is some important information about your new bill:

- If the enclosed bill is higher than your previous one, please contact us if you would like to discuss a payment arrangement.
- If the balance of this invoice is in credit, we will carry the amount forward to your next bill. If you would like to arrange a full refund for this credit instead, please contact us on **13 13 54** within 5 business days from the date you receive this letter.
- Since we've reissued this bill, you may receive your next bill sooner than usual.



If you have any questions, feel free to contact us on **13 13 54**, Monday to Friday (except public holidays).

Yours sincerely,

Colin Smith
General Manager, Retail