

Electricity Account - Tax Invoice

Account Number

68 464 3390



ABN: 58 673 830 106
GPO Box U1913
Perth WA 6845

ENQUIRIES

13 13 53

TTY: (08) 9221 8608

Interpreter Service 13 14 50
synergy.net.au

Date of Issue 28/11/2016

Payable By

14 Dec 2016

TOTAL DUE

\$444.00

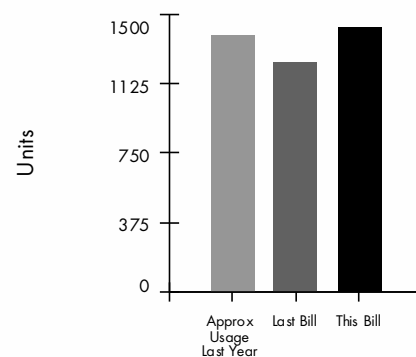
(includes GST)

Account Summary:

Total of Previous Bill	Payments & Adjustments	Balance	Current Charges	
\$344.15	\$344.15CR	\$0.00	\$444.00	=
See over for details.				

Supply Period: For 62 Days From: 24 Sep 2016 To: 24 Nov 2016
Supply Address: U CS 147 CHARLES ST, WEST PERTH WA 6005

Usage Comparison



Average Daily Consumption
23 units

Average Daily Cost
\$7.16



PAYMENT SLIP

OWNERS OF THE MEWS
Account Number: 68 464 3390



Credit Card
Bill Code 2600 Ref 684 643 3926
Internet : Visit synergy.net.au/payments
Phone : Call 1300 650 900



* A credit/debit card transaction fee of 0.53% incl. GST will apply for Visa/MasterCard payments. American Express credit cards will incur a transaction fee of 1.68% incl. GST.



Direct Debit
Call 13 13 53 or visit synergy.net.au/directdebit.*



Centrepay
Concession Card Holders may also pay using Centrelink's payment scheme. Please refer to the message box on the back of this payment slip.



BPAY / BPay View
Bill Code 2600 Ref 684 643 3926
Contact your participating financial institution to make a payment of more than \$10 using your debit card.



POST Billpay
Pay by cash, cheque or Eftpos at any post office.



Mail
Send your cheque payable to **Synergy** with this payment slip to **GPO Box U1913 Perth WA 6845**.



*2608 6846433926 **POST billpay**

000684643392005

Payment Number

684 643 3926

Payable By

14 Dec 2016

TOTAL DUE

\$444.00

<0000044400>

<000260>

<000684643392005>

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Usage Calculations

Tariff	Reading Type	Meter Number	Current Meter Reading	Equals Total Units Used
SM1 Smart Power (SM1) Tariff				
On Peak	Normal	0150001406	44791	149
Off Peak	Normal	0150001406	217407	776
High Shoulder	Normal	0150001406	38873	315
Low Shoulder	Normal	0150001406	34742	191

Current Account Details

SM1 Smart Power (SM1) Tariff

149.0000 units @ 47.500400 cents per unit	\$	70.78
776.0000 units @ 12.342900 cents per unit	\$	95.78
315.0000 units @ 23.713800 cents per unit	\$	74.70
191.0000 units @ 19.651200 cents per unit	\$	37.53
Supply Charge @ 44.180800 cents per day	\$	27.39

NATURAL POWER PREMIUM

1431.0000 units @ 6.810900 cents per unit	\$	97.46
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Plus GST @ 10%	\$	40.36
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Total	\$	444.00	▶ \$	444.00
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Total Payable	\$	444.00
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Your current agreed Natural Power percentage is 100%.

If you are having problems paying your account, assistance is available, please contact us before the due date.

A \$5.50 fee may apply for additional reminder notices sent regarding overdue payment of this account.

Concessions - Concession Card Holders are eligible to receive a rebate on their residential electricity bill. If you receive a Centrelink payment you may also pay using Centrelink's Centrepay payment scheme. To find out more please call Centrelink. To register please use the Synergy reference number 555015042S and your payment number 6846433926.

Customer Charter - Contains useful information including our products and services, safe use of electricity, and our obligations under the Customer Service Code. For more information please visit synergy.net.au/charter or call us on 13 13 53.

Faults - To report a fault or emergency please call the Western Power 24-hour fault and emergency line on 13 13 51.

Complaints - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call **1800 208 987**. If you are not satisfied with the resolution, you may contact the Energy and Water Ombudsman on 1800 754 004.

If your account has been estimated. If you wish to find out how or why it was estimated or if you would like to request a meter reading or verification of a meter reading, please call us on 13 13 53 for residential customers or 13 13 54 for business customers.