

# Electricity Account - Tax Invoice

Account Number

**68 464 3390**



ABN: 58 673 830 106  
GPO Box U1913  
Perth WA 6845

## ENQUIRIES

**13 13 53**

TTY: (08) 9221 8608

**Interpreter Service** 13 14 50  
synergy.net.au

Date of Issue **01/08/2016**

**Payable By**

**17 Aug 2016**

**TOTAL DUE**

**\$388.10**

(includes GST)

## Account Summary:

Total of Previous Bill	Payments & Adjustments	Balance	Current Charges	
<b>\$326.35</b>	<b>\$326.35CR</b>	<b>\$0.00</b>	<b>\$388.10</b>	<b>=</b>

See over for details.

**Supply Period:** For **64** Days From: 27 May 2016 To: 29 Jul 2016

**Supply Address:** U CS 147 CHARLES ST, WEST PERTH WA 6005

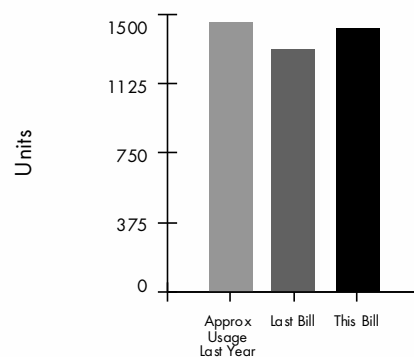
The State Government announced price changes to regulated retail electricity tariffs commencing 1 July 2016.

My Account has a great range of energy management tools to give you more visibility and control than ever before.

Find out more at **synergy.net.au/myaccount**

To view all the updated retail tariffs and for further information visit **synergy.net.au/pricechanges**

## Usage Comparison



**Average Daily Consumption**  
**22 units**

**Average Daily Cost**  
**\$5.99**



## PAYMENT SLIP

OWNERS OF THE MEWS  
Account Number: 68 464 3390



**Credit Card**  
**Bill Code 2600 Ref 684 643 3926**  
Internet : Visit synergy.net.au/payments  
Phone : Call 1300 650 900



\* A credit/debit card transaction fee of 0.53% incl. GST will apply for Visa/MasterCard payments.  
American Express credit cards will incur a transaction fee of 1.68% incl. GST.



**Direct Debit**  
Call 13 13 53 or visit synergy.net.au/directdebit.\*



**Centrepay**  
Concession Card Holders may also pay using Centrelink's payment scheme. Please refer to the message box on the back of this payment slip.



**BPAY / BPay View**  
**Bill Code 2600 Ref 684 643 3926**  
Contact your participating financial institution to make a payment of more than \$10 using your debit card.



**POST Billpay**  
Pay by cash, cheque or Eftpos at any post office.



**Mail**  
Send your cheque payable to **Synergy** with this payment slip to **GPO Box U1913 Perth WA 6845**.



\*2608 6846433926 **POST billpay**

000684643392005

**Payment Number**

**684 643 3926**

**Payable By**

**17 Aug 2016**

**TOTAL DUE**

**\$388.10**

<0000038810>

<000260>

<000684643392005>

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## Usage Calculations

Tariff	Reading Type	Meter Number	Current Meter Reading	Equals Total Units Used
<b>SM1 Smart Power (SM1) Tariff</b>				
On Peak	Normal	0150001406	44518	176
Off Peak	Normal	0150001406	215584	1161
High Shoulder	Normal	0150001406	38542	14
Low Shoulder	Normal	0150001406	34493	75

## Current Account Details

### SM1 Smart Power (SM1) Tariff

96.0000 units @ 46.116900 cents per unit	\$	44.27
634.0000 units @ 11.983400 cents per unit	\$	75.97
7.0000 units @ 23.023100 cents per unit	\$	1.61
41.0000 units @ 19.078800 cents per unit	\$	7.82
Supply Charge @ 42.894000 cents per day	\$	15.01

### Rate Effective At 01/07/16

80.0000 units @ 47.500400 cents per unit	\$	38.00
527.0000 units @ 12.342900 cents per unit	\$	65.05
7.0000 units @ 23.713800 cents per unit	\$	1.66
34.0000 units @ 19.651200 cents per unit	\$	6.68
Supply Charge @ 44.180800 cents per day	\$	12.81

### NATURAL POWER PREMIUM

778.0000 units @ 4.561800 cents per unit	\$	35.49
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### Rate Effective At 01/07/16

648.0000 units @ 6.810900 cents per unit	\$	44.13
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*Overdue Notice Fee	\$	4.75
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Plus GST @ 10%	\$	34.85
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<b>Total</b>	\$	388.10	►\$	388.10
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**Concessions** - Concession Card Holders are eligible to receive a rebate on their residential electricity bill. If you receive a Centrelink payment you may also pay using Centrelink's Centrepay payment scheme. To find out more please call Centrelink. To register please use the Synergy reference number 555015042S and your payment number 6846433926.

**Customer Charter** - Contains useful information including our products and services, safe use of electricity, and our obligations under the Customer Service Code. For more information please visit [synergy.net.au/charter](http://synergy.net.au/charter) or call us on 13 13 53.

**Faults** - To report a fault or emergency please call the Western Power 24-hour fault and emergency line on 13 13 51.

**Complaints** - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call **1800 208 987**. If you are not satisfied with the resolution, you may contact the Energy and Water Ombudsman on 1800 754 004.

**If your account has been estimated.** If you wish to find out how or why it was estimated or if you would like to request a meter reading or verification of a meter reading, please call us on 13 13 53 for residential customers or 13 13 54 for business customers.



Continued...



<b>Total Payable</b>		\$	388.10
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\* GST Free Item

**Your current agreed Natural Power percentage is 100%.**  
**If you are having problems paying your account, assistance is available, please contact us before the due date.**  
**A \$5.50 fee may apply for additional reminder notices sent regarding overdue payment of this account.**