

18/01/2016

To the Owner / Occupier
1/147 Charles St
West Perth WA 6005

ATCO Reference 301513831

Dear Customer

RE: Gas Infrastructure Upgrade

We advise that one of our team members from ATCO Gas Australia will be visiting your home to carry out upgrade works (**Works**) on **Tuesday, February 2nd**.

To carry out the Works we will be temporarily turning off your gas supply to enable us to safely replace your existing gas meter box with a new one. Before we interrupt any gas supply to you, we will carry out a pressure test on your gas supply work (between the meter and your appliances).

In a small number of cases, leaks are detected during this pressure test and if this happens, we are required by law and for safety reasons to turn off and disconnect the meter. This means that we will be unable to reconnect you to the gas supply while there are any leaks.

Should this occur the property owner will need to engage the services of a registered gas fitter to locate and repair the leak before the gas supply can be restored. Please be aware that in some instances, gas appliances may not restart if they have not been serviced regularly and the registered gas fitter may also need to repair the gas appliance.

If there are no leaks or other issues and you are at home whilst our team member is in attendance, we will re-light all your appliances before leaving. If you are not at home, we will carry out the work and leave an information card in your letterbox explaining how to restore your gas supply.

Thank you in advance for your patience and cooperation.

If you would like more information, please call our Scheduling Centre on 13 13 56.

Yours sincerely



Mark Potter
Projects Manager, Multistorey Projects

ATCO Gas Australia is the owner and operator of the majority of the reticulated gas infrastructure in Western Australia. Please go to www.atcogas.com.au for more information.

