

Electricity Account - Tax Invoice

Account Number

68 464 3390



ABN: 58 673 830 106
GPO Box U1913
Perth WA 6845

ENQUIRIES

13 13 53

TTY: (08) 9221 8608

Interpreter Service 13 14 50
synergy.net.au

Date of Issue **07/04/2015**

Payable By

23 Apr 2015

TOTAL DUE

\$387.05

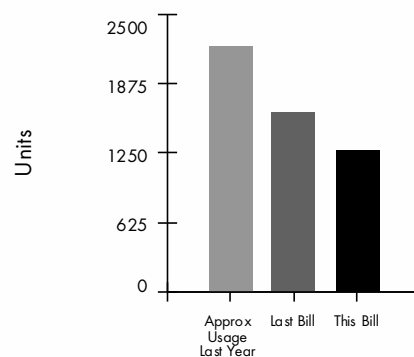
(includes GST)

Account Summary:

Total of Previous Bill	Payments & Adjustments	Overdue Reminder	Current Charges	
\$254.90	\$153.60CR	\$101.30 PAY NOW	\$285.75 See over for details.	=

Supply Period: For **59** Days From: 28 Jan 2015 To: 27 Mar 2015
Supply Address: U CS 147 CHARLES ST, WEST PERTH WA 6005

Usage Comparison



Average Daily Consumption
22 units

Average Daily Cost
\$4.76



PAYMENT SLIP

OWNERS OF THE MEWS
Account Number: 68 464 3390



Credit Card
Biller Code 2600 Ref 684 643 3926
Internet : Visit synergy.net.au/payments
Phone : Call 1300 650 900



* A credit/debit card transaction fee of 0.53% incl. GST will apply for Visa/MasterCard payments.
American Express credit cards will incur a transaction fee of 1.68% incl. GST.



Direct Debit
Call 13 13 53 or visit synergy.net.au/directdebit.*



Centrepay
Concession Card Holders may also pay using Centrelink's payment scheme. Please refer to the message box on the back of this payment slip.



BPAY / BPay View
Biller Code 2600 Ref 684 643 3926
Contact your participating financial institution to make a payment of more than \$10 using your debit card.



POST Billpay
Pay by cash, cheque or Eftpos at any post office.



Mail
Send your cheque payable to **Synergy** with this payment slip to **GPO Box U1913 Perth WA 6845**.



*2608 6846433926 **POST billpay**

000684643392005

Payment Number

684 643 3926

Payable By

23 Apr 2015

TOTAL DUE

\$387.05

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Usage Calculations

Tariff	Reading Type	Meter Number	Current Meter Reading	Equals Total Units Used
SM1 Smart Power				
On Peak	Normal	0150001406	43678	26
Off Peak	Normal	0150001406	206336	1067
High Shoulder	Normal	0150001406	38037	140
Low Shoulder	Normal	0150001406	33958	42

Balance Brought Forward Details

	Amount
Previous Balance	\$ 101.30
This amount MUST be paid IMMEDIATELY to avoid debt recovery action ▶	
Opening Balance	\$ 101.30

Current Account Details

SM1 SMART POWER TARIFF

26.0000 units @ 43.099900 cents per unit	\$ 11.21
1067.0000 units @ 11.578200 cents per unit	\$ 123.54
140.0000 units @ 21.926800 cents per unit	\$ 30.70
42.0000 units @ 18.170300 cents per unit	\$ 7.63
Supply Charge	\$ 24.22

NATURAL POWER PREMIUM

1275.0000 units @ 4.561800 cents per unit	\$ 58.16
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*Overdue Notice Fee	\$ 4.75
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Plus GST @ 10%	\$ 25.55
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Total	\$ 285.75 ▶ \$ 285.75
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Total Payable	\$ 387.05
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* GST Free Item

Concessions - Concession Card Holders are eligible to receive a rebate on their residential electricity bill. If you receive a Centrelink payment you may also pay using Centrelink's Centrepay payment scheme. To find out more please call Centrelink. To register please use the Synergy reference number 555015042S and your payment number 6846433926.

Customer Charter - Contains useful information including our products and services, safe use of electricity, and our obligations under the Customer Service Code. For more information please visit synergy.net.au/charter or call us on 13 13 53.

Faults - To report a fault or emergency please call the Western Power 24-hour fault and emergency line on 13 13 51.

Complaints - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call **1800 208 987**. If you are not satisfied with the resolution, you may contact the Energy and Water Ombudsman on 1800 754 004.

If your account has been estimated. If you wish to find out how or why it was estimated or if you would like to request a meter reading or verification of a meter reading, please call us on 13 13 53 for residential customers or 13 13 54 for business customers.



Continued...

Your current agreed Natural Power percentage is 100%.

If you are having problems paying your account, assistance is available, please contact us before the due date.

A \$4.75 fee may apply for additional reminder notices sent regarding overdue payment of this account.