

Electricity Account - Tax Invoice

Account Number
68 464 3390

 ABN: 71 743 446 839
 GPO Box U1913
 Perth WA 6845

ENQUIRIES

13 13 53

T T Y: (08) 9221 8608

 Interpreter Service 13 14 50
 synergy.net.au

Date of Issue 23/03/2010



052-0

 OWNERS OF THE MEWS
 PO BOX 221
 COMO WA 6952

Payable By
12 Apr 2010
TOTAL DUE
\$454.65

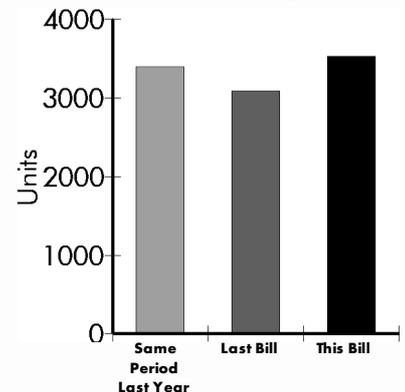
(includes GST)

Account Summary:

Total of Previous Bill	Payments & Adjustments	Balance	Current Charges	
\$752.85	\$752.85CR	\$0.00	\$454.65	\$454.65

See over for details.

Supply Period: For 59 Days From: 19 Jan 2010 To: 18 Mar 2010
Supply Address: U CS 147 CHARLES ST WEST PERTH 6005

Account Comparison

Average Daily Consumption
60 units
Average Daily Cost
\$7.71

PAYMENT SLIP

 OWNERS OF THE MEWS
 Account Number: 68 464 3390


*2608 6846433926

000684643392005


 Direct Debit call 13 13 53 or visit
 synergy.net.au/directdebit*

 Contact your participating financial
 institution to make a payment of more
 than \$10 using your debit card.

 Biller Code: 2600
 Ref: 684 643 3926

 Send your cheque payable to **Synergy**
 with this payment slip to GPO Box U1913
 Perth WA 6845. (Subject to being met on
 first presentation).

 Visit synergy.net.au/quickpay or
 call 1300 650 900 with your Visa,
 MasterCard or AMEX details.*

 Pay by cash, cheque or Eftpos
 at any post office.

Payment Number
684 643 3926
Payable By
12 Apr 2010
TOTAL DUE
\$454.65

 * A transaction fee of 0.7% incl. GST will apply on payments made by credit card or Visa/MasterCard
 debit card. Exclusions may apply.

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Usage Calculations

Tariff	Reading Type	Meter Number	Current Meter Reading	Equals Total Units Used
SM1 Smart Power				
On Peak	Normal	0150001406	36424	181
Off Peak	Normal	0150001406	148482	2486
High Shoulder	Normal	0150001406	33626	547
Low Shoulder	Normal	0150001406	27990	310

Current Account Details

SM1 SMART POWER TARIFF

181.0000 units @ 29.06 cents per unit	\$	52.60	
2486.0000 units @ 8.29 cents per unit	\$	206.09	
547.0000 units @ 17.73 cents per unit	\$	96.98	
310.0000 units @ 13.01 cents per unit	\$	40.33	
Supply Charge	\$	17.34	
Plus GST @ 10%	\$	41.33	
Total	\$	<u>454.65</u>	\$ 454.65
		Total Payable	\$ <u>454.65</u>

If you are having difficulties paying this account, please ring 13 13 53 before the due date.

A \$4.40 fee may apply for additional reminder notices sent regarding overdue payment of this account.

Concessions - Concession Card Holders are eligible to receive a rebate on their bill. If you receive a Centrelink payment you may be able to pay using Centrelink's Centrepay. Please call us on 13 13 53 for details.

Customer Charter - Please visit synergy.net.au/charter or call 13 13 53.

Interpreter Service - Please call TIS National on 13 14 50 and ask to be connected to Synergy on 13 13 53.

Faults - To report a fault or emergency please call the Western Power 24-hour fault and emergency line on 13 13 51.

Complaints - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call **1800 208 987**. If you are not satisfied with the resolution, you may contact the Energy Ombudsman on 1800 754 004.