

Electricity Account - Tax Invoice

Account Number

68 464 3390



ABN: 71 743 446 839
GPO Box U1913
Perth WA 6845

ENQUIRIES

13 13 53

TTY: (08) 9221 8608

Interpreter Service 13 14 50
synergy.net.au

Date of Issue 25/11/2013

Payable By

11 Dec 2013

TOTAL DUE

\$430.65

(includes GST)

Account Summary:

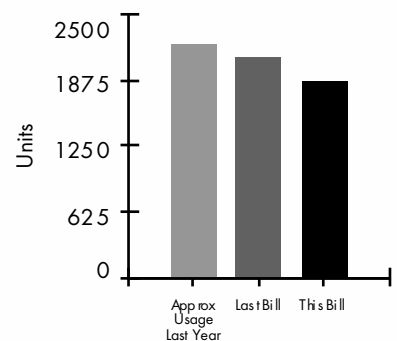
Total of Previous Bill	Payments & Adjustments	Balance	Current Charges	
\$541.75	\$541.75CR	\$0.00	\$430.65	=

See over for details.

Supply Period: For **58** Days From: 25 Sep 2013 To: 21 Nov 2013

Supply Address: U CS 147 CHARLES ST WEST PERTH 6005

Usage Comparison



Average Daily Consumption

32 units

Average Daily Cost

\$7.42



PAYMENT SLIP

OWNERS OF THE MEWS
Account Number: 68 464 3390



*2608 6846433926 **POST billpay**

000684643392005

Payment Number

684 643 3926

Payable By

11 Dec 2013

TOTAL DUE

\$430.65



Credit Card

Bill Code 2600 Ref 684 643 3926

Internet : Visit synergy.net.au/payments
Phone : Call 1300 650 900



* A transaction fee of 0.53% incl. GST will apply for Visa/MasterCard credit cards or debit cards. American Express credit cards will incur a transaction fee of 1.54% incl. GST.



BPAY / BPay View

Bill Code 2600 Ref 684 643 3926

Contact your participating financial institution to make a payment of more than \$10 using your debit card.



POST Billpay

Pay by cash, cheque or Eftpos at any post office.



Mail

Send your cheque payable to **Synergy** with this payment slip to **GPO Box U1913 Perth WA 6845**.



Direct Debit

Call 13 13 53 or visit synergy.net.au/directdebit.*



Centrepay

Concession Card Holders may also pay using Centrelink's payment scheme. Please refer to the message box on the back of this payment slip.

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<000260>

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Usage Calculations

Tariff	Reading Type	Meter Number	Current Meter Reading	Equals Total Units Used
SM1 Smart Power				
On Peak	Normal	0150001406	42360	37
Off Peak	Normal	0150001406	194429	1515
High Shoulder	Normal	0150001406	37025	172
Low Shoulder	Normal	0150001406	32662	140

Current Account Details

SM1 SMART POWER TARIFF

37.0000 units @ 43.396900 cents per unit	\$	16.06
1515.0000 units @ 13.232600 cents per unit	\$	200.47
172.0000 units @ 23.135600 cents per unit	\$	39.79
140.0000 units @ 19.540800 cents per unit	\$	27.36
Supply Charge	\$	22.78

NATURAL POWER PREMIUM

1864.0000 units @ 4.561800 cents per unit	\$	85.03
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Plus GST @ 10%	\$	39.15
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Total	\$	430.65	▶	\$	430.65
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Total Payable	\$	430.65
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Your energy charge includes a carbon component of \$44.15 (being 1864 units @ 2.3683 cents per unit) which comprises Synergy's estimated carbon costs, an allowable return and GST.

Your current agreed Natural Power percentage is 100%.

If you are having problems paying your account, assistance is available, please contact us before the due date.

A \$4.75 fee may apply for additional reminder notices sent regarding overdue payment of this account.

Concessions - Concession Card Holders are eligible to receive a rebate on their residential electricity bill. If you receive a Centrelink payment you may also pay using Centrelink's Centrepay payment scheme. To find out more please call Centrelink. To register please use the Synergy reference number 555015042S and your payment number 6846433926.

Customer Charter - Contains useful information including our products and services, safe use of electricity, and our obligations under the Customer Service Code. For more information please visit synergy.net.au/charter or call us on 13 13 53.

Faults - To report a fault or emergency please call the Western Power 24-hour fault and emergency line on 13 13 51.

Complaints - We are committed to handling your complaint in a courteous and efficient manner. If you have a complaint, in the first instance, please call **1800 208 987**. If you are not satisfied with the resolution, you may contact the Energy Ombudsman on 1800 754 004.

If your account has been estimated. If you wish to find out how or why it was estimated or if you would like to request a meter reading or verification of a meter reading, please call us on 13 13 53 for residential customers or 13 13 54 for business customers.